

n Jill Anno 200 march 19 (1994) - 19 (2000) anno 2000 (1997) - 2000 (2000) - 2000) - 2000 (2000) - 2000 (2000) - 2000 (2000) - 2000 (2000) - 2000) - 2000 (2000) - 2000 (2000) - 2000) - 2000 (2000) - 2000 (2000) - 2000 (2000) - 2000 (2000) - 2000) - 2000 (2000) - 2000 (2000) - 2000) - 2000 (2000) - 2000 (2000) - 2000) - 200

# MODEL: POC-17C-ULT3

4402-30 13/042-30 13/042-30 11/042-002 410/05/002 11-45/0422 42/0420 42/0420 42/0422 42/042 42/04 42/

17" Medical Panel PC with Intel® Core™ i7-6600U/Core™ i5-6300U/ Celeron® 3855U CPU, 4 GB DDR4 RAM, Wi-Fi 802.11a/b/g/n/ac, PCAP Touchscreen, 2-Megapixel Camera and Microphone

# **User Manual**



Rev. 1.03 - November 28, 2017

# Revision

Date	Version	Changes
November 28, 2017	1.03	Added the 150W/19V power adapter as the power supply option
October 18, 2017	1.02	Modified environment and power adapter information
September 29, 2017	1.01	Added a note on Page 66
August 9, 2017	1.00	Initial release



Integration Corp.

#### **COPYRIGHT NOTICE**

The information in this document is subject to change without prior notice in order to improve reliability, design and function and does not represent a commitment on the part of the manufacturer.

In no event will the manufacturer be liable for direct, indirect, special, incidental, or consequential damages arising out of the use or inability to use the product or documentation, even if advised of the possibility of such damages.

This document contains proprietary information protected by copyright. All rights are reserved. No part of this manual may be reproduced by any mechanical, electronic, or other means in any form without prior written permission of the manufacturer.

#### TRADEMARKS

All registered trademarks and product names mentioned herein are used for identification purposes only and may be trademarks and/or registered trademarks of their respective owners.

#### **CONTACT INFORMATION**

#### **IEI Integration Corp.**

Address:	No. 29, Zongxing Rd., Xizhi Dist
	New Taipei City 221, Taiwan
Phone:	+886-2-8691-6798
Fax:	+886-2-6616-0028
Web Site:	www.ieiworld.com
Sales Email:	sales@ieiworld.com.tw



# **Manual Conventions**



#### WARNING

Warnings appear where overlooked details may cause damage to the equipment or result in personal injury. Warnings should be taken seriously.



#### CAUTION

Cautionary messages should be heeded to help reduce the chance of losing data or damaging the product.



#### NOTE

These messages inform the reader of essential but non-critical information. These messages should be read carefully as any directions or instructions contained therein can help avoid making mistakes.



#### HOT SURFACE

This symbol indicates a hot surface that should not be touched without taking care.



#### **OPERATING INSTRUCTION**

Follow operating instructions or consult instructions for use.

Eintegration Corp.

1 INTRODUCTION	1
1.1 Overview	
1.2 Model Variations	
1.3 Features	
1.4 Front Panel	
1.4.1 Backlit Touch Buttons	5
1.5 Side Panels	6
1.6 BOTTOM PANEL	6
1.7 Rear Panel	7
1.8 System Specifications	
1.9 DIMENSIONS	11
2 UNPACKING	
2.1 UNPACKING	
2.2 Packing List	
2.3 Optional Items	
3 INSTALLATION	
3.1 ANTI-STATIC PRECAUTIONS	
3.2 INSTALLATION PRECAUTIONS	
3.3 INSTALLATION AND CONFIGURATION STEPS	
3.4 HDD INSTALLATION	
3.5 HANDSET INSTALLATION (OPTIONAL)	
3.5.1 Using VoIP Handset	
3.6 HANDLE INSTALLATION (OPTIONAL)	
3.6.1 Barcode Reader Installation	
3.6.2 Reading Light	
3.7 3-IN-1 COMBO READER INSTALLATION (OPTIONAL)	
3.8 USING RFID READER (OPTIONAL)	
3.9 RS-232/422/485 SERIAL PORT CONNECTION	
3.10 AT/ATX MODE SELECTION	

E.c. B

3.10.1 AT Power Mode	36
3.10.2 ATX Power Mode	37
3.11 CABLE COVER INSTALLATION	37
3.12 Mounting the System	39
3.12.1 Wall Mounting	39
3.12.2 Arm Mounting	42
3.12.3 Stand Mounting	44
3.13 POWERING ON THE SYSTEM	45
3.14 Reset the System	46
4 BIOS SETUP	47
4.1 INTRODUCTION	48
4.1.1 Starting Setup	48
4.1.2 Using Setup	48
4.1.3 Getting Help	49
4.1.4 BIOS Menu Bar	49
4.2 MAIN	50
4.3 Advanced	51
4.3.1 Trusted Computing	52
4.3.2 ACPI Settings	53
4.3.3 F81866 Super IO Configuration	54
4.3.3.1 Serial Port n Configuration	54
4.3.3.1.1 Serial Port 1 Configuration	55
4.3.3.1.2 Serial Port 2 Configuration	56
4.3.4 F81866 H/W Monitor	57
4.3.5 RTC Wake Settings	58
4.3.6 Serial Port Console Redirection	59
4.3.6.1 Console Redirection Settings	60
4.3.6.2 Legacy Console Redirection Settings	62
4.3.7 CPU Configuration	63
4.3.8 SATA Configuration	65
4.3.9 USB Configuration	67
4.3.10 IEI Feature	68
4.4 Chipset	69
4.4.1 System Agent (SA) Configuration	70

E.coli

4.4.1.1 Graphics Configuration	71
4.4.1.1.1 LCD Control	
4.4.1.2 Memory Configuration	
4.4.2 PCH-IO Configuration	
4.4.2.1 PCI Express Configuration	75
4.4.2.2 HD Audio Configuration	
4.5 Security	77
4.6 Воот	
4.7 SAVE & EXIT	80
5 DRIVER INSTALLATION	
5.1 AVAILABLE SOFTWARE DRIVERS	83
5.2 INTEL® CHIPSET DRIVER	
5.3 INTEL® GRAPHICS DRIVER	
5.4 Audio Driver	86
5.5 LAN DRIVER	87
5.6 INTEL® MANAGEMENT ENGINE	
5.7 WIRELESS LAN DRIVER	89
5.8 Bluetooth Driver	
5.9 Keypad AP	
5.10 RFID DRIVER (OPTIONAL)	
5.11 3-IN-1 COMBO READER DRIVER (OPTIONAL)	
5.11.1 SCR Driver	
5.11.2 MSR Driver	
5.11.3 Fingerprint Reader Driver	
5.12 BARCODE READER DRIVER (OPTIONAL)	
6 SYSTEM MAINTENANCE	106
6.1 System Maintenance Introduction	107
6.2 ANTI-STATIC PRECAUTIONS	107
6.3 TURN OFF THE POWER	108
6.4 Removing the Covers	108
6.5 SO-DIMM REPLACEMENT	110
6.6 PCIE MINI CARD INSTALLATION	111
6.7 REINSTALLING THE COVERS	112

Page vii

iEiIntegration Corp.

7 INTERFACE CONNECTORS	
7.1 Peripheral Interface Connectors	114
7.2 INTERNAL PERIPHERAL CONNECTORS	115
7.2.1 Audio Connector (AUDIO_OUT1)	116
7.2.2 Audio Out Connector (AMP_OUT1)	116
7.2.3 Battery Connector (BAT1)	116
7.2.4 Debug Connector (DBG_PORT1)	117
7.2.5 Inverter Connector (INVERTER1)	117
7.2.6 LVDS Connector (LVDS1)	117
7.2.7 MCU Connector (HOTKEY_CN1)	118
7.2.8 MCU Flash Connector (JP8)	119
7.2.9 MCU Flash SPI ROM Connector (MCU_SPI1)	119
7.2.10 Microphone Connector (DMIC1)	
7.2.11 Power Button Connector (PWR_BTN1)	
7.2.12 Power LED Connector (PW_LED1)	
7.2.13 RS-232 Serial Port Connector (COM2)	120
7.2.14 SATA Connectors (SATA1 & SATA2)	121
7.2.15 SPI Flash Connector (JSPI1)	
7.2.16 TPM Connector (TPM1)	
7.2.17 USB Connector (BT_USB1)	122
7.2.18 USB Connector (CAM_USB1)	
7.2.19 USB Connector (RFID_USB1)	123
7.2.20 USB Connector (TOUCH_USB1)	123
7.3 EXTERNAL INTERFACE PANEL CONNECTORS	
7.3.1 GbE Connectors (LAN1 & LAN2)	
7.3.2 HDMI Output Connector (HDMI_OUT1)	
7.3.3 Power Connector (PWR1)	
7.3.4 RS-232/422/485 DB-9 Serial Port (COM1)	125
7.3.5 USB 2.0 Connectors (USB20_CN1)	
7.3.6 USB 3.0 Connectors (USB_CON1)	
7.3.7 USB 3.0 Connectors (USB_CON2)	
7.4 PRECONFIGURED JUMPER SETTINGS	127
7.4.1 Flash Descriptor Security Override Jumper (ME_FLASH1)	127
7.4.2 LVDS Panel Voltage Selection Jumper (J_VLVDS1)	127

# iEiIntegration Corp.

### POC-17C-ULT3 Medical Panel PC

I Call

7.4.3 LVDS Panel Resolution Selection Jumper (SW1)	
7.4.4 PCIe Mini/mSATA Mode Selection (MSATA_CN1)	128
A REGULATORY COMPLIANCE	129
<b>B SAFETY PRECAUTIONS</b>	
B.1 SAFETY PRECAUTIONS	135
B.1.1 General Safety Precautions	
B.1.2 Anti-static Precautions	
B.1.3 Product Disposal	
B.1.4 Classification	
B.2 MAINTENANCE AND CLEANING PRECAUTIONS	
B.2.1 Maintenance and Cleaning	
B.2.2 Cleaning Tools	
C BIOS MENU OPTIONS	140
D WATCHDOG TIMER	
E HAZARDOUS MATERIALS DISCLOSURE	

Page ix

# **List of Figures**

Figure 1-1: POC-17C-ULT3 Medical Panel PC	2
Figure 1-2: Front View	4
Figure 1-3: Backlit Touch Buttons	5
Figure 1-4: Side View	6
Figure 1-5: Bottom Panel	7
Figure 1-6: Rear View	7
Figure 1-7: Dimensions (mm)	11
Figure 3-1: HDD Cover Retention Screws	20
Figure 3-2: HDD Bracket Retention Screws	21
Figure 3-3: HDD Retention Screws	21
Figure 3-4: HDD Installation	22
Figure 3-5: Handset Holder Retention Screws	23
Figure 3-6: Handset Installation	23
Figure 3-7: Handset Driver Folder	24
Figure 3-8: Handset Driver Installation	25
Figure 3-9: Allow API Access	25
Figure 3-10: Manage Program Access to Skype	26
Figure 3-11: Handle Installation	28
Figure 3-12: Insert Barcode Reader Set	29
Figure 3-13: Install and Connect Barcode Reader Set	30
Figure 3-14: Barcode Reader Button	30
Figure 3-15: Reading Light	31
Figure 3-16: 3-in-1 Combo Reader	31
Figure 3-17: USB Ports on the Side Panel	32
Figure 3-18: Combo Reader Installation	32
Figure 3-19: RFID Program Location	33
Figure 3-20: IRFR-100 Icon	33
Figure 3-21: IRFR Screen	34
Figure 3-22: IRFR – Find Tags	34
Figure 3-23: IRFR – UIDs	35
Figure 3-24: AT/ATX Switch Location	36

R.C.

Figure 3-25: Aligning the Tab on the Bottom Panel	37
Figure 3-26: Cable Cover Installation	38
Figure 3-27: Cable Cover Removal	38
Figure 3-28: Wall-mounting Bracket	40
Figure 3-29: Chassis Support Screws	41
Figure 3-30: Secure the Panel PC	42
Figure 3-31: VESA 75 and VESA 100 Mounting Retention Screw Holes	43
Figure 3-32: Arm Mounting	44
Figure 3-33: Powering On the System	45
Figure 3-34: Reset Button Location	46
Figure 5-1: Available Drivers	83
Figure 5-2: Intel® Chipset Device Software Installation Wizard	84
Figure 5-3: Intel® Graphics Driver Installation Wizard	85
Figure 5-4: Realtek HD Audio Driver InstallShield Wizard	86
Figure 5-5: LAN Driver Installation Wizard	87
Figure 5-6: Intel® ME Components Installation Wizard	88
Figure 5-7: Wireless LAN InstallShield Wizard	89
Figure 5-8: Bluetooth Driver InstallShield Wizard	90
Figure 5-9: Keypad AP Setup Wizard	91
Figure 5-10: Keypad AP	91
Figure 5-11: Device Manager - Update Driver Software	92
Figure 5-12: Update Driver Software Window	93
Figure 5-13: Browse for Driver Software Window	93
Figure 5-14: Driver Installation Complete Window	94
Figure 5-15: Device Manager Window–RFID Devices	94
Figure 5-16: Device Manager - Update Driver Software	95
Figure 5-17: Update Driver Software Window	96
Figure 5-18: Browse for Driver Software Window	96
Figure 5-19: Installing Driver Window	97
Figure 5-20: Driver Installation Complete Window	97
Figure 5-21: Device Manager Window–SCR Device	98
Figure 5-22: Device Manager - Update Driver Software	99
Figure 5-23: Update Driver Software Window	100
Figure 5-24: Browse for Driver Software Window	100
Figure 5-25: Installing Driver Window	101

iEiIntegration Corp.

Exc. E

Figure 5-26: Driver Installation Complete Window 101
Figure 5-27: Device Manager Window–MSR Device
Figure 5-28: Fingerprint Reader Driver Folder 102
Figure 5-29: Fingerprint Reader Driver InstallShield Wizard
Figure 5-30: Barcode Reader Driver Folder 104
Figure 5-31: Barcode Reader Driver Installation 104
Figure 5-32: Device Manager Window–Barcode Reader Device 105
Figure 6-1: HDD Cover Retention Screws
Figure 6-2: Back Cover Retention Screws 109
Figure 6-3: Aluminum Cover Retention Screws 109
Figure 6-4: SO-DIMM Slot Locations 110
Figure 6-5: SO-DIMM Installation 111
Figure 6-6: PCIe Mini Card Slot Location 111
Figure 6-7: PCIe Mini Card Installation 112
Figure 7-1: Main Board Layout Diagram 114

Eintegration Corp.

	~
	3
Table 1-2: Touch Button Functions	5
Table 1-3: System Specifications	10
Table 3-1: Handset Button Functions	.27
Table 3-2: RS-232/422/485 Serial Port Pinouts	.36
Table 4-1: BIOS Navigation Keys	.49
Table 7-1: Peripheral Interface Connectors         1	16
Table 7-2: Audio Connector (AUDIO_OUT1) Pinouts1	16
Table 7-3: Audio Out Connector (AMP_OUT1) Pinouts         1	16
Table 7-4: Battery Connector (BAT1) Pinouts 1	16
Table 7-5: Debug Connector (DBG_PORT1) Pinouts1	17
Table 7-6: Inverter Connector (INVERTER1) Pinouts1	17
Table 7-7: LVDS Connector (LVDS1) Pinouts 1	18
Table 7-8: MCU Connector (HOTKEY_CN1) Pinouts1	18
Table 7-9: MCU Flash Connector (JP8) Pinouts 1	19
Table 7-10: MCU Flash SPI ROM Connector (MCU_SPI1) Pinouts 1	19
Table 7-11: Microphone Connector (DMIC1) Pinouts 1	19
Table 7-12: Power Button Connector (PWR_BTN1) Pinouts1	20
Table 7-13: Power LED Connector (PW_LED1) Pinouts 1	20
Table 7-14: RS-232 Serial Port Connector (COM2) Pinouts1	20
Table 7-15: SATA Connectors (SATA1 & SATA2) Pinouts1	21
Table 7-16: SPI Flash Connector (JSPI1) Pinouts1	21
Table 7-17: TPM Connector (TPM1) Pinouts1	22
Table 7-18: USB Connector (BT_USB1) Pinouts1	22
Table 7-19: USB Connector (CAM_USB1) Pinouts1	22
Table 7-20: USB Connector (RFID_USB1) Pinouts1	23
Table 7-21: USB Connector (TOUCH_USB1) Pinouts 1	23
Table 7-22: Rear Panel Connectors	24
Table 7-23: GbE Connectors (LAN1 & LAN2) Pinouts 1	24
Table 7-24: HDMI Connector (HDMI1) Pinouts1	25
Table 7-25: Power Connector (PWR1) Pinouts1	25

Page xiii

Table 7-26: RS-232/422/485 DB-9 Serial Port (COM1) Pinouts	125
Table 7-27: USB 2.0 Connector (USB20_CN1) Pinouts	125
Table 7-28: USB 3.0 Connector (USB_CON12) Pinouts	126
Table 7-29: USB 3.0 Connector (USB_CON2) Pinouts	126
Table 7-30: Preconfigured Jumpers	127
Table 7-31: Flash Descriptor Security Override Jumper (ME_FLASH1) Settings	127
Table 7-32: LVDS Voltage Selection Jumper (J_VLVDS1) Settings	127
Table 7-33: LVDS Resolution Selection Jumper (SW1) Settings	128
Table 7-34: PCIe Mini/mSATA Mode Selection (MSATA_CN1) Settings	128

# **List of BIOS Menus**

BIOS Menu 1: Main	
BIOS Menu 2: Advanced	51
BIOS Menu 2: Trusted Computing	52
BIOS Monu 4: ACBI Sottings	53
BIOS Menu 4: ACT Settings	
BIOS Menu 5. Foriol Dart n Configuration Manu	
BIOS Menu 6: Serial Port II Configuration Menu	
BIOS Menu 7: F81866 H/W Monitor	57
BIOS Menu 8: RTC Wake Settings	
BIOS Menu 9: Serial Port Console Redirection	59
BIOS Menu 10: Console Redirection Settings	60
BIOS Menu 11: Legacy Console Redirection Settings	62
BIOS Menu 12: CPU Configuration	63
BIOS Menu 13: SATA Configuration	65
BIOS Menu 14: USB Configuration	67
BIOS Menu 14: USB Configuration BIOS Menu 15: IEI Feature	67 68
BIOS Menu 14: USB Configuration BIOS Menu 15: IEI Feature BIOS Menu 16: Chipset	67 68 69
BIOS Menu 14: USB Configuration BIOS Menu 15: IEI Feature BIOS Menu 16: Chipset BIOS Menu 17: System Agent (SA) Configuration	
BIOS Menu 14: USB Configuration         BIOS Menu 15: IEI Feature         BIOS Menu 16: Chipset         BIOS Menu 16: System Agent (SA) Configuration         BIOS Menu 18: Graphics Configuration	
BIOS Menu 14: USB Configuration         BIOS Menu 15: IEI Feature         BIOS Menu 16: Chipset         BIOS Menu 16: System Agent (SA) Configuration         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 18: Graphics Configuration         BIOS Menu 19: LCD Control	
BIOS Menu 14: USB Configuration         BIOS Menu 15: IEI Feature         BIOS Menu 16: Chipset         BIOS Menu 16: System Agent (SA) Configuration         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 18: Graphics Configuration         BIOS Menu 19: LCD Control         BIOS Menu 20: Memory Configuration	
BIOS Menu 14: USB Configuration         BIOS Menu 15: IEI Feature         BIOS Menu 16: Chipset         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 18: Graphics Configuration         BIOS Menu 19: LCD Control         BIOS Menu 20: Memory Configuration         BIOS Menu 21: PCH-IO Configuration	
BIOS Menu 14: USB Configuration         BIOS Menu 15: IEI Feature         BIOS Menu 16: Chipset         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 18: Graphics Configuration         BIOS Menu 19: LCD Control         BIOS Menu 20: Memory Configuration         BIOS Menu 21: PCH-IO Configuration         BIOS Menu 22: PCI Express Configuration	
BIOS Menu 14: USB Configuration         BIOS Menu 15: IEI Feature         BIOS Menu 16: Chipset         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 18: Graphics Configuration         BIOS Menu 19: LCD Control         BIOS Menu 20: Memory Configuration         BIOS Menu 21: PCH-IO Configuration         BIOS Menu 22: PCI Express Configuration         BIOS Menu 23: HD Audio Configuration	
BIOS Menu 14: USB Configuration         BIOS Menu 15: IEI Feature         BIOS Menu 16: Chipset         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 18: Graphics Configuration         BIOS Menu 19: LCD Control         BIOS Menu 20: Memory Configuration         BIOS Menu 21: PCH-IO Configuration         BIOS Menu 22: PCI Express Configuration         BIOS Menu 23: HD Audio Configuration         BIOS Menu 24: Security	
BIOS Menu 14: USB Configuration         BIOS Menu 15: IEI Feature         BIOS Menu 16: Chipset         BIOS Menu 17: System Agent (SA) Configuration         BIOS Menu 18: Graphics Configuration         BIOS Menu 19: LCD Control         BIOS Menu 20: Memory Configuration         BIOS Menu 21: PCH-IO Configuration         BIOS Menu 22: PCI Express Configuration         BIOS Menu 23: HD Audio Configuration         BIOS Menu 24: Security         BIOS Menu 25: Boot	

Eintegration Corp.





# Introduction

Page 1



#### 1.1 Overview



Figure 1-1: POC-17C-ULT3 Medical Panel PC

The POC-17C-ULT3 is a 6<sup>th</sup> generation Intel® Core<sup>™</sup>/Celeron® mobile CPU powered medical-grade panel PC with a rich variety of functions and peripherals. All POC-17C-ULT3 models are designed for easy and simplified integration into point-of-care (POC) applications. The system comes with 4 GB of preinstalled DDR4 memory and supports a maximum of 32 GB ensuring smooth data throughputs with reduced bottlenecks and fast system access.

One RS-232/422/485 serial port, four USB 3.0 ports and four USB 2.0 ports provide simplified connectivity to a variety of external peripheral devices. Wi-Fi 802.11a/b/g/n/ac high speed wireless and two RJ-45 GbE connectors allow for smooth connection of the system to an external LAN. The system also equips with two SATA interfaces, supporting both SATA HDD and SSD.



The POC-17C-ULT3 medical panel PC is intended to be used to display general purpose medical images. The device shall not be used for diagnosis purpose or life supporting system.

### **1.2 Model Variations**

There are three models in the POC-17C-ULT3 series. All models are preinstalled with one 4 GB DDR4 memory module and an 802.11a/b/g/n/ac Wi-Fi module. The model numbers and model variations are listed below.

Model	CPU
POC-17C-ULT3-i7/PC/4G	Intel® Core™ i7-6600U
POC-17C-ULT3-i5/PC/4G	Intel® Core™ i5-6300U
POC-17C-ULT3-C/PC/4G	Intel® Celeron® 3855U

#### **Table 1-1: Model Variations**

#### 1.3 Features

The POC-17C-ULT3 features are listed below:

- 17" (5:4) flat-bezel LCD with LED backlight
- Anti-bacteria cover
- Projected capacitive type touchscreen
- Intel<sup>®</sup> Core<sup>™</sup> i7-6600U/i5-6300U or Intel<sup>®</sup> Celeron<sup>®</sup> 3855U processor
- Preinstalled with 4 GB of DDR4 memory (system max. 32 GB)
- Two GbE RJ-45 connectors and Wi-Fi 802.11a/b/g/n/ac high speed wireless
- Two internal 2 W speakers
- Four USB 3.0 ports and four USB 2.0 ports
- RAID funciton supported (RAID 0/1)
- 12 V ~ 28 V wide range DC power input
- One RS-232/422/485 DB-9 connector
- IP 65 compliant front panel
- Optional Mifare RFID reader
- Optional 3-in-1 card reader (supports magnetic stripe card, smart card and fingerprint)
- Optional VoIP phone handset
- Optional handle module with 1D/2D barcode scanner and reading light

Integration Corp.

### **1.4 Front Panel**

The front side of the POC-17C-ULT3 is a flat-bezel panel with a TFT LCD screen surrounded by a PC+ABS plastic frame (**Figure 1-2**).



Figure 1-2: Front View

#### 1.4.1 Backlit Touch Buttons

The front panel of the POC-17C-ULT3 contains several backlit touch buttons that control audio volume, LCD brightness and some other system components.



Figure 1-3: Backlit Touch Buttons

The following table describes the function of each button.

Button	Function
Fn	LCD on/off (the touch buttons blink when the LCD is turned off)
<b>1</b>	<ul> <li>-: Brightness down or lock/unlock OSD (with function key) (minimum brightness: 5%)</li> <li>+: Brightness up (maximum brightness: 100%)</li> </ul>
	-: Volume down +: Volume up
	Touch lock for cleaning: long-press for 3 seconds to lock or unlock the touch function of the screen. The touch buttons blink when the touch function is locked. The lock will be automatically disabled after 2 minutes.
<u>ب</u> ب ب ب ب	Lock or unlock the touch buttons: long-press for 3 seconds to lock or unlock the touch buttons. The touch buttons blink when the touch buttons are locked.
	Power on: long-press for 3 seconds. All touch buttons blink 3 times, and the system starts to boot. Power off: long-press for 3 seconds. All touch buttons blink 3 times, and the system starts to shut down.

Note: Press the touch button for at least one second to activate it.

 Table 1-2: Touch Button Functions

Integration Corp.

### 1.5 Side Panels

Integration Corp.

The left side panel has two USB 2.0 ports which are protected by a waterproof cover and the IEI E-Window for I/O interface expansion by installing a PCIe Mini card. In addition, the POC-17C-ULT3 equips with two 2 W speakers located on the side panels as shown in **Figure 1-4**.





#### **1.6 Bottom Panel**

The bottom panel of the POC-17C-ULT3 has the following connectors and switches (**Figure 1-5**):

- 1 x 12 V ~ 28 V DC input power jack
- 1 x RS-232/422/485 DB-9 connector
- 1 x Barcode reader RJ-11 connector
- 2 x GbE RJ-45 connectors
- 4 x USB 3.0 connectors
- 2 x USB 2.0 connectors

Page 6

- 1 x HDMI output connector
- 1 x AT/ATX switch
- 1 x Reset button



Figure 1-5: Bottom Panel

#### 1.7 Rear Panel

The rear panel contains the power button, camera cover on/off switch and the retention screw holes that support VESA 75/100 mounting (**Figure 1-6**). Besides, the rear panel has several screw holes for installing the optional items, such as the 3-in-1 reader. For detailed information on installation of the optional items, please refer to Chapter 3.



Figure 1-6: Rear View

Integration Corp.

# **1.8 System Specifications**

The technical specifications for the POC-17C-ULT3 systems are listed in **Table 1-3**.

LCD and Touchscreen		
LCD Size	17" (5:4)	
Max. Resolution	1280 (W) x 1024 (H)	
Brightness (cd/m <sup>2</sup> )	350	
Contrast Ratio	1000:1	
LCD Color	16.7M (RGB 6-bit)	
Pixel Pitch (mm)	0.264 (H) x 0.264 (V)	
Viewing Angle (H-V)	170°/160°	
Backlight MTBF	30,000 hrs (LED backlight)	
Touchscreen	Projected capacitive type with USB interface	
Touch Controller	ILITEK	
Surface Hardness	6H	
System		
CPU	Intel® Core™ i7-6600U/i5-6300U or Intel® Celeron® 3855U	
	Two 260-pin 2133/1866 MHz dual-channel non-ECC	
Memory	unbuffered DDR4 SO-DIMMs supported (system max. 32 GB)	
	Preinstalled with 4 GB memory	
-	1 x 12 V ~ 28 V DC input jack	
	1 x Barcode reader connector (RJ-11)	
	1 x HDMI output connector	
I/O Ports	1 x RS-232/422/485 serial port (DB-9 connector)	
_	2 x GbE LAN (RJ-45 connector)	
	4 x USB 3.0 connectors	
	4 x USB 2.0 connectors (2 on side panel)	
	Two 2.5" SATA 6Gb/s HDD bays	
Storage	One mSATA (reserved, PCIe Mini interface)	



E.C.E

Audio	Two 2 W speakers	
Webcam & Microphone	2-megapixel CMOS front-facing camera with auto focus and digital microphone	
Expansion Interface	One PCIe Mini slot (reserved)	
LED Indicator	RFID LED indicator (optional)	
Other Features		
Mifare RFID	Optional Mifare 13.56 MHz card reader (with LED indicator)	
	1 x LCD on/off	
	1 x Brightness up	
	1 x Brightness down	
	1 x Volume up	
Function Keys	1 x Volume down	
	1 x Touch lock for cleaning	
	Combinations:	
	1 x Lock/unlock OSD	
	1 x Power on/off	
Light Sensor	Ambient light sensor for panel brightness adjustment	
Cooling Method	Fanless	
Connectivity		
Wi-Ei and Bluotooth	IEEE 802.11a/b/g/n/ac 2T2R module with Bluetooth v4.1	
	(M.2 2230 A-E key module)	
LAN	Two GbE LAN connectors	
Physical		
Construction Material	PC+ABS plastic with anti-bacterial material	
Mounting	Wall, stand and arm mounting	
wounting	VESA 75 mm x 75 mm or 100 mm x 100 mm	
Net Weight	5.8 kg	
Dimensions (W x H x D)	435 mm x 376 mm x 64.5 mm	

Page 9

iEintegration Corp.

Environment			
	Temperature	-20°C ~ 60°C	
Storage/Transportation	Humidity	10% ~ 95% (non-condensing)	
	Pressure	700 hPa ~ 1060 hPa	
	Temperature	e       0°C ~ 40°C         10% ~ 95% (non-condensing)         700 hPa ~ 1060 hPa	
Operating	Humidity		
	Pressure		
Vibration	1G		
Shock	Operating Shock: 5G peak acceleration (11ms duration)		
ONOCK	Non-Operating Shock: 15G peak acceleration (11ms duration)		
IP Level	IP 65 compliant front panel		
Power			
Power Input	12 V ~ 28 V DC		
	120 W medical	-grade power	150 W medical-grade power
	adapter ( <b>P/N</b> : 63040-010	0120-010-RS)	adapter ( <b>P/N</b> : 63040-010150-400-RS)
Power Adapter	Input: 100 V A0	C ~ 240 V AC,	Input: 100 V AC ~ 240 V AC,
	4/ HZ ~ 63 HZ,	1.4 A ~ 0.6 A	47 HZ ~ 63 HZ, 2 A ~ 0.85 A
Output: 19 V 6.32 A		6.32 A	Output: 19 V 7.89 A

Table 1-3: System Specifications

1.....

## 1.9 Dimensions



The POC-17C-ULT3 dimensions are shown below.

Figure 1-7: Dimensions (mm)

Integration Corp.





# Unpacking

Page 12

### 2.1 Unpacking

To unpack the medical panel PC, follow the steps below:

# 

The front side LCD screen has a protective plastic cover stuck to the screen. Only remove the plastic cover after the medical panel PC has been properly installed. This ensures the screen is protected during the installation process.

- Step 1: Use box cutters, a knife or a sharp pair of scissors that seals the top side of the external (second) box.
- **Step 2:** Open the external (second) box.
- **Step 3:** Use box cutters, a knife or a sharp pair of scissors that seals the top side of the internal (first) box.
- **Step 4:** Lift the monitor out of the boxes.
- **Step 5:** Remove both polystyrene ends, one from each side.
- Step 6: Pull the plastic cover off the medical panel PC.
- Step 7: Make sure all the components listed in the packing list are present.

Integration Corp.

# 2.2 Packing List



If any of the components listed in the checklist below are missing, do not proceed with the installation. Contact the IEI reseller or vendor the POC-17C-ULT3 was purchased from or contact an IEI sales representative directly by sending an email to <u>sales@ieiworld.com</u>.

The POC-17C-ULT3 medical panel PC is shipped with the following components:

Quantity	Item	Image
1	POC-17C-ULT3 medical panel PC	
1	120 W/19 V medical-grade power adapter	
	( <b>P/N</b> : 63040-010120-010-RS)	
	150 W/19 V medical-grade power adapter	
	( <b>P/N</b> : 63040-010150-400-RS)	
1	Power cord	
	( <b>P/N</b> : 32702-000200-100-RS)	
4	Pan-head screw (M3*5) for HDD installation	
	( <b>P/N</b> : 44043-030051-RS)	rrrr



1	Quick Installation Guide	Quick Installation Calif.
1	Utility CD	
1	One Key Recovery CD	

# 2.3 Optional Items

The following are optional components which may be separately purchased:

Item and Part Number	Image
3-in-1 reader (smart card, magnetic card and fingerprint) ( <b>P/N</b> : MEDP-CR-R10)	
Handle ( <b>P/N</b> : MEDP-HD-R10)	
Handle with 1D/2D barcode reader and reading light ( <b>P/N</b> : MEDP-HD-BR-R10)	



Integration Corp.

Item and Part Number	Image
Handset (USB interface) and holder ( <b>P/N</b> : MEDP-HS-R10)	0
VESA 100 wall mount kit (four M3*6 screws included) ( <b>P/N</b> : AFLWK-19B)	
Arm ( <b>P/N</b> : ARM-31-RS)	
Stand ( <b>P/N</b> : STAND-A21-R10)	
EZ Stand with cabling hole, VESA 100 ( <b>P/N</b> : MEDP-EZS-R10)	

I.coll



Item and Part Number	Image
Trusted platform module (assemble-to-order) ( <b>P/N</b> : MEDP-TPM-R10)	
Mifare RFID reader compliant with ISO 14443A, ISO 14443B and ISO 15693 protocols (assemble-to-order) ( <b>P/N</b> : MEDP-MF-RFID-R10)	
Cable cover	





# Installation

Page 18



### 3.1 Anti-static Precautions



Failure to take ESD precautions during the maintenance of the POC-17C-ULT3 may result in permanent damage to the POC-17C-ULT3 and severe injury to the user.

Electrostatic discharge (ESD) can cause serious damage to electronic components, including the POC-17C-ULT3. Dry climates are especially susceptible to ESD. It is therefore critical that whenever the POC-17C-ULT3 is accessed internally, or any other electrical component is handled, the following anti-static precautions are strictly adhered to.

- Wear an anti-static wristband: Wearing a simple anti-static wristband can help to prevent ESD from damaging the board.
- Self-grounding: Before handling the board, touch any grounded conducting material. During the time the board is handled, frequently touch any conducting materials that are connected to the ground.
- Use an anti-static pad: When configuring the POC-17C-ULT3, place it on an anti-static pad. This reduces the possibility of ESD damaging the POC-17C-ULT3.
- Only handle the edges of the PCB: When handling the PCB, hold the PCB by the edges.

#### **3.2 Installation Precautions**

When installing the medical panel PC, please follow the precautions listed below:

- Manufacturer authorization: Do not modify this equipment without authorization of manufacturer.
- Certified Engineers: Only certified engineers should install and modify the hardware settings.
- Power turned off: When installing the medical panel PC, make sure the power is off. Failing to turn off the power may cause severe injury to the body and/or damage to the system.



Anti-static Discharge: If a user open the rear panel of the medical panel PC,
 to configure the jumpers or plug in added peripheral devices, ground
 themselves first and wear an anti-static wristband.

### 3.3 Installation and Configuration Steps

The following installation steps must be followed.

- Step 1: Unpack the medical panel PC.
- Step 2: Install an HDD.
- Step 3: Install necessary accessories (handset, handle or combo reader).
- Step 4: Configure the system.
- Step 5: Connect peripheral devices to the medical panel PC.
- **Step 6:** Mount the medical panel PC.

#### **3.4 HDD Installation**

To install the HDD into the system, please follow the steps below:



Step 1: Remove the three retention screws from the HDD cover (Figure 3-1).

Figure 3-1: HDD Cover Retention Screws

Page 20

- Step 2: Remove the HDD cover. The POC-17C-ULT3 equips with two 2.5" HDD bays. Select one to install the HDD.
- **Step 3:** Remove the three HDD bracket retention screws (**Figure 3-2**) and lift the HDD bracket off the panel PC.



#### Figure 3-2: HDD Bracket Retention Screws

- Step 4: Slide the HDD into the HDD bracket, aligning the four retention screw holes in the both sides of the HDD bracket with the retention screw holes on the sides of the HDD (Figure 3-3).
- Step 5: Insert four retention screws (M3\*5) into the bracket (Figure 3-3).



Figure 3-3: HDD Retention Screws



Integration Corp.
Step 6: Replace the HDD bracket by securing the three retention screws previously removed. Then, connect the SATA cable from the POC-17C-ULT3 to the rear of the HDD (Figure 3-4).



Figure 3-4: HDD Installation

ntegration Corp.



# 3.5 Handset Installation (Optional)

An optional phone handset can be installed on the side of the POC-17C-ULT3 to make VoIP calls. To install the handset and the holder, please follow the instruction below.

**Step 1:** Locate the two retention screw holes for installing the handset holder on the rear panel (**Figure 3-5**).

Step 2: Secure the handset holder with the POC-17C-ULT3 by two retention screws

(M3\*8, flat head).



#### Figure 3-5: Handset Holder Retention Screws

- Step 3: Plug the handset cord into a USB connector on the bottom panel.
- **Step 4:** Place the handset in the holder.



Figure 3-6: Handset Installation



#### 3.5.1 Using VoIP Handset

The VoIP handset is designed for Skype. To use the handset to place or receive a call via Skype, please follow the steps below.

- Step 1: Install the Skype program (http://www.skype.com/en/).
- Step 2: Select Other from the list of the driver CD. Double click the setup file in the

POCP-W22A-HS-R10\_U-2000H folder to install the handset driver (Figure 3-7).



Figure 3-7: Handset Driver Folder

**Step 3:** Follow the step-by-step instruction of the installation wizard (**Figure 3-8**) to install the handset driver.



#### Figure 3-8: Handset Driver Installation

Step 4: Launch Skype. Press the Allow access button on Skype (Figure 3-9) to allow handset API access.



Figure 3-9: Allow API Access

API access can also be managed through Tools  $\rightarrow$  Options  $\rightarrow$  Advanced

settings in Skype. See Figure 3-10.

S Skype™ - Options			×
🕄 General	Advanced settings: Skype updates and external programs		
Privacy			
i Notifications	Use Skype to call tel: links on the web		
Calls	<ul> <li>Keep Skype in the taskbar while I'm signed in.</li> <li>Show Skype watermark during calls</li> </ul>		
IM & SMS	Help improve Skype and other Microsoft products and services by automatically sending reports about Skype's performance on this device, including error reports. The reports m Skype ID and/or Microsoft account ID, but we will not use it to identify you or contact you	us periodic ay contain yo ou. Learn Mor	iur re
Advanced			
Advanced settings			
C Automatic updates			
Sonnection			
H Hotkeys			
🕂 Accessibility			
	Other things you can do		
	Manage other programs' access to Skype		
Skype™ - Manage API Access C	Control Save	Can	cel
Manage API Access	; Control		
Allowed to u	rolannstbapt.exe Change		
Name: Skype	es (x86)/Nondisplayusbapi Plugin.exe		
Allowed to u	ise Skype es (x86)\Realtek\Realtek B Disconnect	on S	kyp
	nds are on Skype so In them in one click	you can vid	
	pook friends		
	ок		

Figure 3-10: Manage Program Access to Skype

**Step 5:** The user can now use Skype via the handset. The function description of each

button on the handset is listed in the following table.

Button	Function
	LED indicator:
	Clear – no call activity
	Blinking green – incoming call ringing
	Steady green – active call
$\bullet$	Hot key:
	No call activity – launch Skype and select menus
	* long-press the hot key for 2 seconds to turn off Skype
	Ringing – terminate the incoming call
	Active call – mute or unmute the handset microphone
	No call activity – scroll up through incoming and outgoing call history
	Active call – handset speaker volume up
	No call activity - scroll down through incoming and outgoing call history
	Active call – handset speaker volume down
~	Place, answer or hang up a call.

**Table 3-1: Handset Button Functions** 

# 3.6 Handle Installation (Optional)

An optional handle can be installed on the POC-17C-ULT3 for the user to easily adjust the viewing angle and the position of the POC-17C-ULT3. To install the handle, please follow the instruction below.

- Step 1: Locate the retention screw holes for installing the handle on the rear panel (Figure 3-11). If a cable cover is installed on the rear panel, please remove it first.
- Step 2: Secure the handle with the POC-17C-ULT3 by inserting eight retention screws (M3\*6L, flat head).



Figure 3-11: Handle Installation

#### 3.6.1 Barcode Reader Installation

The optional handle may come with a barcode reader set which also contains a reading light with three levels of brightness. To install the barcode reader set, please follow the instruction below.

- Step 1: Follow the instruction described in Section 3.6 to install the handle.
- Step 2: Insert the barcode reader set into the slot in the center of the handle. To be able to insert the barcode reader, the side with barcode reader must face toward the right side of the POC-17C-ULT3 as shown in Figure 3-12.



#### Figure 3-12: Insert Barcode Reader Set

- Step 3: Push the barcode reader set all the way down, and then rotate the barcode reader anti-clockwise to a proper position (Figure 3-13).
- Step 4: Connect the barcode reader cable to the RJ-11 connector on the bottom panel of the POC-17C-ULT3 (Figure 3-13).





#### Figure 3-13: Install and Connect Barcode Reader Set

- Step 5: Install the driver for the barcode reader by following the instructions described inSection 5.12.
- **Step 6:** After driver installation is complete, push the barcode reader button to trigger the barcode reader.







Do not stare into beam of the laser light. The human eye can be damaged. Avoid that the laser beam hits reflective surfaces such as mirrors, etc. Any changes at the device are forbidden these could cause a dangerous laser light.

# 3.6.2 Reading Light

The barcode reader is also equipped with a reading light with 3-level of brightness. Push the reading light button to turn on or to toggle illumination brightness levels.



Figure 3-15: Reading Light

# 3.7 3-in-1 Combo Reader Installation (Optional)

The 3-in-1 combo reader is an optional item for the POC-17C-ULT3. The combo reader combines fingerprint reader, smart card reader (SCR) and magnetic stripe reader (MSR) into one compact device.



Figure 3-16: 3-in-1 Combo Reader





To install the combo reader to the POC-17C-ULT3, please follow the steps below.





Figure 3-17: USB Ports on the Side Panel

- **Step 2:** Align the USB connectors on the reader with the two USB connectors on the side panel of the POC-17C-ULT3.
- Step 3: Insert and connect the USB connectors to install the combo reader.
- **Step 4:** Secure the combo reader to the system by inserting two retention screws (M3x5L) into the rear panel of the POC-17C-ULT3 and tightening them.



Figure 3-18: Combo Reader Installation

Step 5: Install the drivers for these three readers by following the instructions described

in Chapter 5:

- Section 5.11.1: SCR Driver
- Section 5.11.2: MSR Driver
- Section 5.11.3: Fingerprint Reader Driver

# 3.8 Using RFID Reader (Optional)

The POC-17C-ULT3 may come with an optional RFID reader pre-installed inside the bottom left corner of the front panel (**Figure 1-2**). To use the RFID reader, follow the steps below.

Step 1: Install the RFID driver (refer to Section 5.10).

Step 2: Locate the IRFR-100.exe file in the following folder of the driver CD:

\Docs\12.Other\POCP-MF-RFID-R10\RFID\D490. Copy the **IRFR-100.exe** program to the desktop.



Figure 3-19: RFID Program Location

Step 3: Double click the IRFR-100 icon on the desktop.



Figure 3-20: IRFR-100 Icon

Step 4: The IRFR-100 window appears (Figure 3-21).

KIRFR-100 Control			- 0 💌
Commands Conventory	⊤Tag Flags ☐ Double Sub-carrier	Data Coding Mode # UID M. A	Special functions
Head Single Block     Write Single Block     Lock Block     Read Multiple Blocks	☐ High Data Rate ☐ AFI is present ☐ One slot ☐ Option	© Full Power C Hall Power Set Protocol	Com Port
Write Multiple Blocks     Stay Quiet     Select     Reset to Ready     Write AFI     Lock AFI     Write DSFID     Lock DSFID     Lock DSFID     Lock DSFID	Tag Data UID (First) Block Number Number of Blocks Data DSFID AFI	Tag Info	Select Port
C Get Mult.Blk.Sel Status		Execute	
01:54:47.329 CDM7 01:54:47.376 → 010800030 01:54:47.423 <- 010800030 TRF7960 EVM 01:54:47.532 ***** CDM Port	14FF0000 14FF0000 found! ****		E Clear Log

Figure 3-21: IRFR Screen

Step 5: Select the Find tags tab and click the Run button to enable the RFID reader

(Figure 3-22).

IRFR-100 Cont	rol	
15633 Find tag 15633 Count UIDs	Count UIDs I144438 Count PUPIs	Special functions G AGC on G Main channel AM G Enable TRF7960 Com Port Select Port
	▼ V T	
00:45:33.763 00:45:33.826 00:45:33.872 TRF7960 EVM 00:45:33.997	COM7 -> 0108000304FF0000 < 0108000304FF0000	Clear Log

Figure 3-22: IRFR – Find Tags



15693	Find tags	
-1569	13	5
Coun	t	1
UIDs		
		1.50

Figure 3-23: IRFR – UIDs



Please refer to the IRFR-100 user guide in the driver CD (IRFR-100\_AP\_UserGuide.pdf) for detailed instruction on how to use the IRFR-100.

# 3.9 RS-232/422/485 Serial Port Connection

The bottom panel of the POC-17C-ULT3 has one DB-9 male connectors for RS-232/422/485 connection. The serial communication mode selection can be made through the BIOS options. Please refer to **Section 4.3.3.1.1** for detailed information. The pinouts of the DB-9 connector are listed below.

Pin	RS-232	RS-422	RS-485	.6
1	DCD	TXD422-	TXD485-	
2	RX	TXD422+	TXD485+	
3	ТХ	RXD422+		
4	DTR	RXD422-		
5	GND			
6	DSR			
7	RTS			
8	CTS			
9	RI			

Table 3-2: RS-232/422/485 Serial Port Pinouts

# 3.10 AT/ATX Mode Selection

AT or ATX power mode can be used on the POC-17C-ULT3. The selection is made through an AT/ATX switch located on the bottom panel (**Figure 3-24**).



Figure 3-24: AT/ATX Switch Location

#### 3.10.1 AT Power Mode

With the AT mode selected, the power is controlled by a central power unit rather than a power switch. The POC-17C-ULT3 panel PC turns on automatically when the power is connected.

#### 3.10.2 ATX Power Mode

With the ATX mode selected, the POC-17C-ULT3 panel PC goes in a standby mode when it is turned off. The panel PC can be easily turned on via network or a power switch in standby mode.

# 3.11 Cable Cover Installation

An optional cable cover can be installed on the POC-17C-ULT3 for the user to easily manage cables. To install the cable cover, please follow the instruction below.

Step 1: Align the slot on the rear of the cable cover with the tab on the bottom panel of the POC-17C-ULT3 (Figure 3-25). Then, attach the slot to the tab.



#### Figure 3-25: Aligning the Tab on the Bottom Panel

Step 2: Push six tabs on the cable cover (as shown in Figure 3-26) into the slots on the rear panel of the POC-17C-ULT3. More strength is required to push the tabs into the slots.

# El Integration Corp.

# POC-17C-ULT3 Medical Panel PC



# Figure 3-26: Cable Cover Installation

- Step 3: To remove the cable cover, push the tabs inwards to release the cover (Figure
  - **3-27**), and lift the cover from the POC-17C-ULT3.



#### Figure 3-27: Cable Cover Removal

# 3.12 Mounting the System

The methods of mounting the POC-17C-ULT3 are listed below.

- Wall mounting
- Arm mounting
- Stand mounting

The mounting methods are described below.



Use suitable mounting apparatus and be sure to secure the screws of the mounting apparatus tightly to avoid risk of injury.

#### 3.12.1 Wall Mounting

To mount the medical panel PC onto the wall, please follow the steps below.

- Step 1: Select the location on the wall for the wall-mounting bracket.
- Step 2: Carefully mark the locations of the four screw holes in the bracket on the wall.
- **Step 3:** Drill four pilot holes at the marked locations on the wall for the bracket retention screws.
- **Step 4:** Align the wall-mounting bracket screw holes with the pilot holes.
- Step 5: Secure the mounting bracket to the wall by inserting the retention screws into the four pilot holes and tightening them (Figure 3-28).





Figure 3-28: Wall-mounting Bracket

Step 6: Insert the four monitor mounting screws provided in the wall mount kit into the four screw holes on the real panel of the medical panel PC and tighten until the screw shank is secured against the rear panel (Figure 3-29).



Please use the M4 screws provided in the wall mount kit for the rear panel. If the screw is missing, the thread depth of the replacement screw should be not more than 4 mm.



Step 7: Align the mounting screws on the monitor rear panel with the mounting holes on the bracket.

Step 8: Carefully insert the screws through the holes and gently pull the monitor downwards until the monitor rests securely in the slotted holes (Figure 3-29).
 Ensure that all four of the mounting screws fit snugly into their respective slotted holes.



In the diagram below the bracket is already installed on the wall.



Figure 3-29: Chassis Support Screws



# **IEI** Integration Corp.

# POC-17C-ULT3 Medical Panel PC

Step 9: Secure the panel PC by fastening the retention screw of the wall-mounting

bracket (Figure 3-30).



Figure 3-30: Secure the Panel PC

#### 3.12.2 Arm Mounting

The POC-17C-ULT3 is VESA (Video Electronics Standards Association) compliant and can be mounted on an arm with a 75 mm or a 100 mm interface pad. To mount the POC-17C-ULT3 on an arm, please follow the steps below.

Step 1: The arm is a separately purchased item. Please correctly mount the arm onto the surface it uses as a base. To do this, refer to the installation documentation that came with the mounting arm.





When purchasing the arm please ensure that it is VESA compliant and that the arm has a 75 mm or a 100 mm interface pad. If the mounting arm is not VESA compliant it cannot be used to support the POC-17C-ULT3 medical panel PC.

- **Step 2:** Once the mounting arm has been firmly attached to the surface, lift the panel PC onto the interface pad of the mounting arm.
- Step 3: Align the retention screw holes on the mounting arm interface with those in the panel PC (Figure 3-31).



#### Figure 3-31: VESA 75 and VESA 100 Mounting Retention Screw Holes

**Step 4:** Secure the POC-17C-ULT3 to the interface pad by inserting four retention screws through the mounting arm interface pad and into the POC-17C-ULT3.







#### Figure 3-32: Arm Mounting

#### 3.12.3 Stand Mounting

To mount the POC-17C-ULT3 using the stand mounting kit, please follow the steps below.

- Step 1: Locate the VESA mounting screw holes on the rear of the POC-17C-ULT3 (Figure 3-31). This is where the bracket will be attached.
- **Step 2:** Align the bracket of the stand with the screw holes.
- **Step 3:** To secure the bracket to the POC-17C-ULT3, insert the retention screws into the screw holes and tighten them.



If the EZ stand (MEDP-EZS-R10) is mounted, the handle (MEDP-HD-R10 or MEDP-HD-BR-R10) can not be installed.



# 3.13 Powering On the System



To avoid risk of electric shock, this equipment must only be connected to supply mains with protective earth.



The FSP PMP120-13-2 power adapter came with the POC-17C-ULT3 is a forming part of the medical device.

To power on the system, follow the steps below:

- **Step 1:** Connect the power cord to the power adapter. Connect the other end of the power cord to a power source.
- **Step 2:** Connect the power adapter to the power connector of the POC-17C-ULT3.
- **Step 3:** Locate the power button on the rear panel.

**Step 4:** Short press the power button to turn on the POC-17C-ULT3.

The user can also long-press the touch buttons **I** on the front panel for three seconds to power on the system (please refer to **Table 1-2**).



Figure 3-33: Powering On the System



# 3.14 Reset the System

The reset button enables user to reboot the system when the system is turned on. The reset button location is shown in **Figure 3-34**. Press the reset button to reboot the system.





Figure 3-34: Reset Button Location







# **BIOS Setup**

# 4.1 Introduction

The BIOS is programmed onto the BIOS chip. The BIOS setup program allows changes to certain system settings. This chapter outlines the options that can be changed.



Some of the BIOS options may vary throughout the life cycle of the product and are subject to change without prior notice.

#### 4.1.1 Starting Setup

The UEFI BIOS is activated when the computer is turned on. The setup program can be activated in one of two ways.

- 1. Press the **DEL** key as soon as the system is turned on or
- 2. Press the **DEL** key when the "**Press DEL to enter SETUP**" message appears on the screen.

If the message disappears before the **DEL** key is pressed, restart the computer and try again.

#### 4.1.2 Using Setup

Use the arrow keys to highlight items, press **ENTER** to select, use the PageUp and PageDown keys to change entries, press **F1** for help and press **Esc** to quit. Navigation keys are shown in the following table.

Key	Function
Up arrow	Move to the item above
Down arrow	Move to the item below
Left arrow	Move to the item on the left hand side
Right arrow	Move to the item on the right hand side
+	Increase the numeric value or make changes

-	Decrease the numeric value or make changes
F1 key	General help, only for Status Page Setup Menu and Option Page Setup Menu
F2 key	Load previous values.
F3 key	Load optimized defaults
F4 key	Save changes and Exit BIOS
Esc key	Main Menu – Quit and do not save changes into CMOS
	Status Page Setup Menu and Option Page Setup Menu Exit current page and return to Main Menu

Table 4-1: BIOS Navigation Keys

#### 4.1.3 Getting Help

When **F1** is pressed a small help window describing the appropriate keys to use and the possible selections for the highlighted item appears. To exit the Help Window press **Esc** or the **F1** key again.

#### 4.1.4 BIOS Menu Bar

The **menu bar** on top of the BIOS screen has the following main items:

- Main Changes the basic system configuration.
- Advanced Changes the advanced system settings.
- Chipset Changes the chipset settings.
- Security Sets User and Supervisor Passwords.
- Boot Changes the system boot configuration.
- Save & Exit Selects exit options and loads default settings

The following sections completely describe the configuration options found in the menu items at the top of the BIOS screen and listed above.

# 4.2 Main

The **Main** BIOS menu (**BIOS Menu 1**) appears when the **BIOS Setup** program is entered. The **Main** menu gives an overview of the basic system information.

Aptio Setup Utility - (	Copyright (C) 2017 Ame	erica	n Megatrends, Inc.
Main Advanced Chipset	Security Boot	Save	& Exit
BIOS Information BIOS Vendor Core Version Compliancy Project Version Build Date and Time	American Megatrends 5.11 UEFI 2.4; PI 1.3 E422AR10.ROM 05/02/2017 14:37:58		Set the Date. Use Tab to switch between Date elements.
Processor Information Name Brand String Frequency Processor ID Stepping Number of Processors Microcode Revision GT Info IGF VBIOS Version Memory RC Version Total Memory Memory Frequency	Skylake Intel(R) Core(TM) i7-6600U CPU @ 2.60GH 2500 MHz 406E3 D0/K0 2Core(S)/4Thread(s) 7c GT2 1040 1.9.0.0 4096 MB 2133 MHz	Hz	<pre>→←: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>
PCH Information Name PCH SKU Stepping LAN PHY Revision ME FW Version	LynxPoint PCH-LP Mobile(U) Premium SKU 21/C1 N/A 11.0.0.1202		
ME Firmware SKU SPI Clock Frequency DOFR Support Read Status Clock Frequency Write Status Clock Frequency Fast Read Status Clock Frequency System Date	Corporate SKU Unsupported 17 MHz 17 MHz 17 MHz [Thu 07/06/2017]		
Access Level	Administrator	igan	Mogatronda Ing

**BIOS Menu 1: Main** 

#### → System Date [xx/xx/xx]

Use the **System Date** option to set the system date. Manually enter the day, month and year.

#### ➔ System Time [xx:xx:xx]

Use the **System Time** option to set the system time. Manually enter the hours, minutes and seconds.

# 4.3 Advanced

Use the **Advanced** menu (**BIOS Menu 2**) to configure the CPU and peripheral devices through the following sub-menus:



Setting the wrong values in the sections below may cause the system to malfunction. Make sure that the settings made are compatible with the hardware.



**BIOS Menu 2: Advanced** 

# 4.3.1 Trusted Computing

Use the **Trusted Computing** menu (**BIOS Menu 3**) to configure settings related to the Trusted Computing Group (TCG) Trusted Platform Module (TPM).

Aptio Setup Utility · Advanced	- Copyright (C)	2017 America	n Megatrends, Inc.
Configuration Security Device Support NO Security Device Found	[Enable]		Enables or Disables BIOS support for security device. O.S. will not show Security Device. TCG EFI protocol and INT1A interface will not be available.
			<pre>→ ←: Select Screen ↑ ↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>

**BIOS Menu 3: Trusted Computing** 

#### → Security Device Support [Enable]

Use the **Security Device Support** option to configure support for the security devices.

- Disable
   Security device support is disabled.
- **Enable DEFAULT** Security device support is enabled.

# 4.3.2 ACPI Settings

The **ACPI Settings** menu (**BIOS Menu 4**) configures the Advanced Configuration and Power Interface (ACPI) options.

Aptio Setup Utility - Copyright (C) 2017 American Megatrends, Inc.			
Advanced			
ACPI Settings ACPI Sleep State	[S3 (Suspend to RAM)]	Select ACPI sleep state the system will enter when the SUSPEND button	
		<pre>is pressed</pre>	
		+/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit	
Version 2.17.125	5. Copyright (C) 2017 American	Megatrends, Inc.	

**BIOS Menu 4: ACPI Settings** 

#### → ACPI Sleep State [S3 (Suspend to RAM)]

Use the **ACPI Sleep State** option to specify the sleep state the system enters when it is not being used.

S3 (Suspend to RAM)
 DEFAULT The caches are flushed and the CPU is powered off. Power to the RAM is maintained. The computer returns slower to a working state, but more power is saved.

# 4.3.3 F81866 Super IO Configuration

Use the **F81866 Super IO Configuration** menu (**BIOS Menu 5**) to set or change the configurations for the serial ports.

Aptio Setup Utility - Copyright (C) 2017 America Advanced	n Megatrends, Inc.
F81866 Super IO Configuration	Set Parameters of Serial Port 1 (COMA)
<pre>&gt; Serial Port 1 Configuration &gt; Serial Port 2 Configuration</pre>	<pre>→←: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>
Version 2.17.1255. Copyright (C) 2017 American	Megatrends, Inc.

BIOS Menu 5: F81866 Super IO Configuration

# 4.3.3.1 Serial Port n Configuration

Use the Serial Port n Configuration menu (BIOS Menu 6) to configure the serial port n.

Aptio Setup Utility - Cop Advanced	yright (C) 2017 America	n Megatrends, Inc.
Serial Port 1 Configuration	[m.1].1]	Enable or Disable Serial Port (COM)
Serial Port		
Device Settings	IO=3F8h; IRQ=4	
Change Settings	[Auto]	<pre>→ ←: Select Screen ↑ ↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>
Version 2.17.1255. Copy:	right (C) 2017 American	Megatrends, Inc.

**BIOS Menu 6: Serial Port n Configuration Menu** 

# 4.3.3.1.1 Serial Port 1 Configuration

#### → Serial Port [Enabled]

Use the Serial Port option to enable or disable the serial port.

→	Disabled		Disable the serial port
→	Enabled	DEFAULT	Enable the serial port

#### → Change Settings [Auto]

Use the **Change Settings** option to change the serial port IO port address and interrupt address.

<b>→</b>	Auto	DEFAULT	The serial port IO port address and interrupt address are automatically detected.
<b>→</b>	IO=3F8h; IRQ=4		Serial Port I/O port address is 3F8h and the interrupt address is IRQ4
<b>→</b>	IO=3F8h; IRQ=3, 4, 5, 6, 7, 9, 10, 11, 12		Serial Port I/O port address is 3F8h and the interrupt address is IRQ3, 4, 5, 6, 7, 9, 10, 11, 12
<b>→</b>	IO=2F8h; IRQ=3, 4, 5, 6, 7, 9, 10, 11, 12		Serial Port I/O port address is 2F8h and the interrupt address is IRQ3, 4, 5, 6, 7, 9, 10, 11, 12
<b>→</b>	IO=3E8h; IRQ=3, 4, 5, 6, 7, 9, 10, 11, 12		Serial Port I/O port address is 3E8h and the interrupt address is IRQ3, 4, 5, 6, 7, 9, 10, 11, 12
<b>→</b>	IO=2E8h; IRQ=3, 4, 5, 6, 7, 9, 10, 11, 12		Serial Port I/O port address is 2E8h and the interrupt address is IRQ3, 4, 5, 6, 7, 9, 10, 11, 12

#### → Device Mode [RS232]

Use the **Device Mode** option to set the Serial Port 1 signaling mode.

→	RS422		Configure Serial Port 1 as RS-422
→	RS232	DEFAULT	Configure Serial Port 1 as RS-232
→	RS485		Configure Serial Port 1 as RS-485

# 4.3.3.1.2 Serial Port 2 Configuration

#### → Serial Port [Enabled]

Integration Corp.

Use the Serial Port option to enable or disable the serial port.

→	Disabled		Disable the serial port
→	Enabled	DEFAULT	Enable the serial port

#### → Change Settings [Auto]

Use the **Change Settings** option to change the serial port IO port address and interrupt address.

<b>→</b>	Auto	DEFAULT	The serial port IO port address and interrupt address are automatically detected.
<b>→</b>	IO=2F8h; IRQ=3		Serial Port I/O port address is 2F8h and the interrupt address is IRQ3
<b>→</b>	IO=3F8h; IRQ=3, 4, 5, 6, 7, 9, 10, 11, 12		Serial Port I/O port address is 3F8h and the interrupt address is IRQ3, 4, 5, 6, 7, 9, 10, 11, 12
<b>→</b>	IO=2F8h; IRQ=3, 4, 5, 6, 7, 9, 10, 11, 12		Serial Port I/O port address is 2F8h and the interrupt address is IRQ3, 4, 5, 6, 7, 9, 10, 11, 12
<b>→</b>	IO=3E8h; IRQ=3, 4, 5, 6, 7, 9, 10, 11, 12		Serial Port I/O port address is 3E8h and the interrupt address is IRQ3, 4, 5, 6, 7, 9, 10, 11, 12
<b>→</b>	IO=2E8h; IRQ=3, 4, 5, 6, 7, 9, 10, 11, 12		Serial Port I/O port address is 2E8h and the interrupt address is IRQ3, 4, 5, 6, 7, 9, 10, 11, 12

### 4.3.4 F81866 H/W Monitor

The **F81866 H/W Monitor** menu (**BIOS Menu 7**) shows the operating temperatures and voltages.

Aptio Setup Utility -	Copyright (C) 2017 Americ	can Megatrends, Inc.
Advanced		
PC Health Status	on	Smart Fan Mode Select
CPU temperature System temperature	: +51 °C : +49 °C	→←: Select Screen
CPU_CORE +5V +12V +DDR +3.3V +3.3VSB +5VSB	: +0.880 V : +4.961 V : +12.056 V : +1.184 V : +3.280 V : +3.312 V : +4.896 V	<pre>File Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>
Version 2.17.1255. (	Copyright (C) 2017 America	n Megatrends, Inc.

BIOS Menu 7: F81866 H/W Monitor

#### → PC Health Status

The following system parameters and values are shown. The system parameters that are monitored are:

- Temperature:
  - O CPU Temperature
  - O System Temperature
- Voltages:
  - O CPU\_CORE
  - 0 +5V
  - 0 +12V
  - O +DDR
  - O +3.3V
  - O +3.3VSB
  - O +5VSB




## 4.3.5 RTC Wake Settings

The RTC Wake Settings menu (BIOS Menu 8) configures RTC wake event.

Aptio Setup Utility -	Copyright (C) 2017 Americ	an Megatrends, Inc.
Advanced		
Wake system with Fixed Time	[Disabled]	Enable or disable System wake on alarm event. When enabled, System will wake on the dat::hr::min::sec specified
Version 2 17 1255 C	opyright (C) 2017 American	<pre>→ ←: Select Screen ↑ ↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>

**BIOS Menu 8: RTC Wake Settings** 

#### → Wake System with Fixed Time [Disabled]

Use the **Wake System with Fixed Time** option to specify the time the system should be roused from a suspended state.



DEFAULT The real time clock (RTC) cannot generate a wake event



→ Enabled

If selected, the following appears with values that can be selected: \*Wake up every day \*Wake up date

Integration Corp.

\*Wake up hour

\*Wake up minute

\*Wake up second

After setting the alarm, the computer turns itself on from a suspend state when the alarm goes off.

## 4.3.6 Serial Port Console Redirection

The **Serial Port Console Redirection** menu (**BIOS Menu 9**) allows the console redirection options to be configured. Console redirection allows users to maintain a system remotely by re-directing keyboard input and text output through the serial port.

Aptio Setup Utility - Cop Advanced	yright (C) 2017 America	n Megatrends, Inc.
COM1 Console Redirection > Console Redirection Settings	[Disabled]	Console Redirection Enable or Disable.
COM2 Console Redirection > Console Redirection Settings	[Disabled]	<pre>→ ←: Select Screen  ↑ ↓: Select Item Enter: Select</pre>
> Legacy Console Redirection Se	ttings	+/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit
Version 2.17.1255. Copy:	right (C) 2017 American	Megatrends, Inc.

**BIOS Menu 9: Serial Port Console Redirection** 

#### ➔ Console Redirection [Disabled]

Use **Console Redirection** option to enable or disable the console redirection function.

→	Disabled	DEFAULT	Disabled the console redirection function
→	Enabled		Enabled the console redirection function

#### 4.3.6.1 Console Redirection Settings

Use the **Console Redirection Settings** menu (**BIOS Menu 10**) to configure console redirection settings of the specified serial port. This menu appears only when the **Console Redirection** option is enabled.

Aptio Setup Utility - C	Copyright (C)	2012 Americ	an Megatrends, Inc.
Advanced			
COM1 Console Redirection Settings			Emulation: ANSI: Extended ASCII char set. VT100:
Terminal Type Bits per second Data Bits Parity Stop Bits	[ANSI] [115200] [8] [None] [1]		ASCII char set. VT100+: Extends VT100 to support color, function keys, etc. VT-UTF8: Uses UTF8 encoding to map Unicode chars onto 1 or more bytes.
			<pre>→←: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>
Version 2.15.1236. Co	pyright (C) 20	012 Americar	Megatrends, Inc.

**BIOS Menu 10: Console Redirection Settings** 

#### → Terminal Type [ANSI]

Use the **Terminal Type** option to specify the remote terminal type.

→	VT100	The target terminal type is VT100
→	VT100+	The target terminal type is VT100+



•	VT-UTF8		The target terminal type is VT-UTF8
<b>&gt;</b>	ANSI	DEFAULT	The target terminal type is ANSI

#### → Bits per second [115200]

Use the **Bits per second** option to specify the serial port transmission speed. The speed must match the other side. Long or noisy lines may require lower speeds.

→	9600		Sets the serial port transmission speed at 9600.
→	19200		Sets the serial port transmission speed at 19200.
→	57600		Sets the serial port transmission speed at 57600.
→	115200	DEFAULT	Sets the serial port transmission speed at 115200.

#### → Data Bits [8]

Use the Data Bits option to specify the number of data bits.

→	7		Sets the data bits at 7.
→	8	DEFAULT	Sets the data bits at 8.

#### ➔ Parity [None]

Use the **Parity** option to specify the parity bit that can be sent with the data bits for detecting the transmission errors.

→	None	DEFAULT	No parity bit is sent with the data bits.
<b>→</b>	Even		The parity bit is 0 if the number of ones in the data bits is even.
→	Odd		The parity bit is 0 if the number of ones in the data bits is odd.
<b>→</b>	Mark		The parity bit is always 1. This option does not provide error detection.
→	Space		The parity bit is always 0. This option does not provide error detection.



#### Stop Bits [1]

Use the **Stop Bits** option to specify the number of stop bits used to indicate the end of a serial data packet. Communication with slow devices may require more than 1 stop bit.

→	1	DEFAULT	Sets the number of stop bits at 1.
→	2		Sets the number of stop bits at 2.

#### 4.3.6.2 Legacy Console Redirection Settings

The Legacy Console Redirection Settings menu (BIOS Menu 11) allows the legacy console redirection options to be configured.

Aptio Setup Utility Advanced	- Copyright (C) 2016 American	n Megatrends, Inc.
Legacy Serial Redirection	Port [COM1]	Select a COM port to display redirection of Legacy OS and Legacy OPROM Messages →←: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit
Version 2.17.1255	. Copyright (C) 2016 American	Megatrends, Inc.

**BIOS Menu 11: Legacy Console Redirection Settings** 

#### → Legacy Serial Redirection Port [COM1]

Use the **Legacy Serial Redirection Port** option to specify a COM port to display redirection of legacy OS and legacy OPROM messages. The options include:

- COM1 DEFAULT
- COM2
- COM3 (Pci Bus0, Dev0, Func0) (Disabled)



Page 63

## 4.3.7 CPU Configuration

Use the **CPU Configuration** (**BIOS Menu 12**) to view detailed CPU specifications and configure the CPU.

Aptio Setup Utility - Copy Advanced	right (C) 2017 America	n Megatrends, Inc.
CPU Configuration Intel(R) Core(TM) i7-6600U CPU @ CPU Signature Microcode Patch Max CPU Speed Min CPU Speed CPU Speed Processor Cores Hyper Threading Technology Intel VT-x Technology Intel SMX Technology 64-bit EIST Technology	2.60GHz 406E3 7C 2600 MHz 400 MHz 2500 MHz 2 Supported Supported Supported Supported Supported	Enable for Windows XP and Linux (OS optimized for Hyper-Threading Technology) and Disabled for other OS (OS not optimized for Hyper-Threading Technology). When Disabled only one thread per enabled core is enabled. →←: Select Screen
Ll Data Cache Ll Code Cache L2 Cache L3 Cache	32 kB x 2 32 kB x 2 256 kB x 2 4 MB	<pre>↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values</pre>
Hyper-threading Active Processor Cores Intel Virtualization Technology Intel(R) SpeedStep(tm) CPU C states	[Enabled] [All] [Disabled] [Enabled] [Disabled]	F3: Optimized Defaults F4: Save & Exit ESC: Exit

#### Version 2.17.1255. Copyright (C) 2017 American Megatrends, Inc.

#### **BIOS Menu 12: CPU Configuration**

The CPU Configuration menu lists the following CPU details:

- Processor Type: Lists the brand name of the CPU being used
- CPU Signature: Lists the CPU signature value.
- Microcode Patch: Lists the microcode patch being used.
- Max CPU Speed: Lists the maximum CPU processing speed.
- Min CPU Speed: Lists the minimum CPU processing speed.
- CPU Speed: Lists the CPU processing speed.
- Processor Cores: Lists the number of the processor core
- Hyper Threading Technology: Indicates if Intel HT Technology is supported by the CPU.

# El Integration Corp.

## POC-17C-ULT3 Medical Panel PC

- Intel VT-x Technology: Indicates if Intel VT-x Technology is supported by the CPU.
- Intel SMX Technology: Indicates if Intel SMX Technology is supported by the CPU.
- 64-bit: Indicates if 64-bit OS is supported by the CPU.
- EIST Technology: Indicates if EIST Technology is supported by the CPU.
- L1 Data Cache: Lists the amount of data storage space on the L1 cache.
- L1 Code Cache: Lists the amount of code storage space on the L1 cache.
- L2 Cache: Lists the amount of storage space on the L2 cache.
- L3 Cache: Lists the amount of storage space on the L3 cache.

#### → Hyper-threading [Enabled]

Use the **Hyper-threading** option to enable or disable the Intel® Hyper-Threading Technology.

→	Disabled		Disable Intel® Hyper-Threading Technology
→	Enabled	DEFAULT	Enable Intel® Hyper-Threading Technology

#### → Active Processor Cores [All]

Use the **Active Processor Cores** BIOS option to enable numbers of cores in the processor package.

→	All	DEFAULT	Enable all cores in the processor package.
→	1		Enable one core in the processor package.

#### → Intel Virtualization Technology [Disabled]

Use the **Intel Virtualization Technology** option to enable or disable virtualization on the system. When combined with third party software, Intel® Virtualization technology allows several OSs to run on the same system at the same time.

→	Disabled	DEFAULT	Disables Intel Virtualization Technology.

Enables Intel Virtualization Technology.



→

Enabled

## → Intel<sup>®</sup> SpeedStep(tm) [Enabled]

Use the Intel<sup>®</sup> SpeedStep<sup>™</sup> option to enable or disable the Intel<sup>®</sup> SpeedStep Technology.

→	Disabled	Disables the Intel®	SpeedStep	Technology.
---	----------	---------------------	-----------	-------------

➔ Enabled DEFAULT Enables the Intel<sup>®</sup> SpeedStep Technology.

#### → CPU C State [Disabled]

Use the CPU C State option to enable or disable CPU C state.

→	Disabled	DEFAULT	Disables CPU C state.
→	Enabled		Enables CPU C state.

## 4.3.8 SATA Configuration

Use the **SATA Configuration** menu (**BIOS Menu 13**) to change and/or set the configuration of the SATA devices installed in the system.

Aptio Setup Utility	- Copyright (C) 2017 America	an Megatrends, Inc.
SATA Controller(s) SATA Mode Selection	[Enabled] [AHCI]	Enable/Disable SATA Device.
SATA1 Hot Plug SATA2 Hot Plug	Empty [Disabled] Empty [Disabled]	<pre>→ ←: Select Screen ↑ ↓: Select Item Enter: Select +/-: Change Opt. E1: Concral Help</pre>
mATA(M_PCIE1) Hot Plug	Empty [Disabled]	F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit
Version 2.17.1255.	Copyright (C) 2017 American	Megatrends, Inc.

**BIOS Menu 13: SATA Configuration** 

#### → SATA Controller(s) [Enabled]

Use the SATA Controller(s) option to configure the SATA controller(s).

→	Enabled	DEFAULT	Enable the on-board SATA controller(s).
→	Disabled		Disable the on-board SATA controller(s).

#### → SATA Mode Selection [AHCI]

Use the SATA Mode Selection option to determine how SATA devices operate.

→	AHCI	DEFAULT	Configures SATA devices as AHCI device.
→	RAID		Configures SATA devices as RAID device.



Before accessing the RAID configuration utility, ensure to set the **Option ROM Messages** BIOS option in the **Boot** menu to **Force BIOS**. This is to allow the "Press <CTRL+I> to enter Configuration Utility....." message to appear during POST. Press Ctrl+I when prompted to enter the RAID configuration utility.



1. For the Windows 7 user, please install the Intel® RAID driver included in the driver CD.

2. In case of the need of RAID surveillance function, please complete the .Net Framework 4.5 installation and download the Intel® RAID management software from the Intel® website: https://downloadcenter.intel.com/zh-tw/product/55005/Intel-Intel-RST-.

#### ➔ Hot Plug [Disabled]

Use the Hot Plug option to enable or disable the SATA device hot plug.

→	Disabled	DEFAULT	Disables the SATA device hot plug.
→	Enabled		Enables the SATA device hot plug

#### 4.3.9 USB Configuration

Use the **USB Configuration** menu (**BIOS Menu 14**) to read USB configuration information and configure the USB settings.

Aptio Setup Utility – Copyright (C) 2017 Americar Advanced	n Megatrends, Inc.
USB Configuration	Enables Legacy USB support. AUTO option
USB Controllers: 1 XHCI	disables legacy support if no USB devices are
USB Devices:	connected. DISABLE
1 Keyboard, 1 Mouse, 1 Point, 2 Hubs	option will keep USB devices available only
Legacy USB Support [Enabled]	for EFI applications.
	<pre>→ ←: Select Screen ↑ ↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>

BIOS Menu 14: USB Configuration

#### ➔ USB Devices

The USB Devices Enabled field lists the USB devices that are enabled on the system

#### → Legacy USB Support [Enabled]

Use the **Legacy USB Support** BIOS option to enable USB mouse and USB keyboard support. Normally if this option is not enabled, any attached USB mouse or USB keyboard

does not become available until a USB compatible operating system is fully booted with all USB drivers loaded. When this option is enabled, any attached USB mouse or USB keyboard can control the system even when there is no USB driver loaded onto the system.

→	Enabled	DEFAULT	Legacy USB support enabled
→	Disabled		Legacy USB support disabled
→	Auto		Legacy USB support disabled if no USB devices are
			connected

#### 4.3.10 IEI Feature

Use the IEI Feature menu (BIOS Menu 15) to configure One Key Recovery function.

Aptio Setup Utility Advanced	- Copyright (C) 2017 Ameri	can Megatrends, Inc.
iEi Feature		Auto Recovery Function Reboot and recover
Auto Recovery Function	[Disabled]	system automatically within 10 min, when OS crashes. Please install Auto Recovery API service before enabling this funciton.
		<pre>→←: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>
Version 2.17.1255.	Copyright (C) 2017 America	an Megatrends, Inc.

**BIOS Menu 15: IEI Feature** 

#### → Auto Recovery Function [Disabled]

Use the **Auto Recovery Function** BIOS option to enable or disable the auto recovery function of the IEI One Key Recovery.



# 4.4 Chipset

Use the Chipset menu (BIOS Menu 16) to configure the system chipset.

Aptio Setup Utility - Copyright (C) 2017 Americ Main Advanced Chipset Security Boot Sav	can Megatrends, Inc. 7e & Exit
<pre>&gt; System Agent (SA) Configuration &gt; PCH-IO Configuration</pre>	System Agent (SA) Parameters
	<pre>→←: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>
Version 2.17.1255. Copyright (C) 2017 America	n Megatrends, Inc.

BIOS Menu 16: Chipset

## 4.4.1 System Agent (SA) Configuration

Use the **System Agent (SA) Configuration** menu (**BIOS Menu 17**) to configure the System Agent (SA) parameters.

Aptio Setup Utility - Chipset	Copyright (C) 2017 Ame	rican Megatrends, Inc.
VT-d > Graphics Configuration	[Disabled]	VT-d capability
> Memory Configuration		<pre>→←: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>
Version 2.17.1255. C	Copyright (C) 2017 Ameri	ican Megatrends, Inc.

BIOS Menu 17: System Agent (SA) Configuration

#### → VT-d [Disabled]

Use the VT-d option to enable or disable VT-d support.

- **Disabled DEFAULT** Disable VT-d support.
- Enabled Enable VT-d support.

## 4.4.1.1 Graphics Configuration

Use the **Graphics Configuration** menu (**BIOS Menu 18**) to configure the graphics settings.

Aptio Setup Utility Chip	y - Copyright (C) 2017 Amer <mark>set</mark>	ican Megatrends, Inc.
Graphics Configuration Primary Display Internal Graphics DVMT Pre-Allocated DVMT Total Gfx Mem > LCD Control	[Auto] [Enabled] [256M] [MAX]	Select which of IGFX/PCIE Graphics device should be Primary Display. →←: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit
Version 2.17.1255	. Copyright (C) 2017 Americ	can Megatrends, Inc.

**BIOS Menu 18: Graphics Configuration** 

#### → Primary Display [Auto]

Use the **Primary Display** option to select the graphics controller used as the primary boot device. Configuration options are listed below:

- Auto **DEFAULT**
- IGFX
- PCIE

#### → Internal Graphics [Enabled]

Use the **Internal Graphics** option to enable or disable the internal graphics device.

- Auto The internal graphics device is automatically detected and enabled.
- **Disabled** Disable the internal graphics device.

Enabled DEFAULT Enable the internal graphics device. The following options/submenu appear with values that can be selected:

DVMT Pre-Allocated DVMT Total Gfx Mem LCD Control

#### → DVMT Pre-Allocated [256M]

Use the **DVMT Pre-Allocated** option to set the amount of system memory allocated to the integrated graphics processor when the system boots. The system memory allocated can then only be used as graphics memory, and is no longer available to applications or the operating system. Configuration options are listed below:

- 32M
- 64M
- 128M
- 256M **DEFAULT**
- 512M

#### → DVMT Total Gfx Mem [MAX]

Use the **DVMT Total Gfx Mem** option to select DVMT5.0 total graphic memory size used by the internal graphic device. The following options are available:

- 128M
- 256M
- MAX DEFAULT



## 4.4.1.1.1 LCD Control

Use the **LCD Control** submenu (**BIOS Menu 19**) to select a display device which will be activated during POST.

Aptio Setup Utility	- Copyright (C) 2017 America	an Megatrends, Inc.
Chipse	et la	
LCD Control		Select the Video Device which will be activated
Primary IGFX Boot Display	[VBIOS Default]	during POST. This has no effect if external graphics present. Secondary boot display selection will appear based on your selection. VGA modes will be supported only on primary display. 
Version 2.17.1255.	Copyright (C) 2017 American	Megatrends, Inc.

BIOS Menu 19: LCD Control

#### → Primary IGFX Boot Display [VBIOS Default]

Use the **Primary IGFX Boot Display** option to select the display device used by the system when it boots.

- VBIOS Default
   DEFAULT
- HDMI
- LVDS

## 4.4.1.2 Memory Configuration

Use the **Memory Configuration** submenu (**BIOS Menu 20**) to display the memory information.

Aptio Setup Ut:	ility - Copyright (C) <mark>Chipset</mark>	2017 Americ	an Megatrends, Inc.
Memory Information			
Total Memory DIMM1 DIMM2	4096 MB Not Prese 4096 MB	nt	<pre>→ ←: Select Screen ↑ ↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>
Version 2.17.	1255. Copyright (C) 2	017 American	n Megatrends, Inc.

**BIOS Menu 20: Memory Configuration** 

## 4.4.2 PCH-IO Configuration

Use the PCH-IO Configuration menu (BIOS Menu 21) to configure the PCH-IO chipset.



**BIOS Menu 21: PCH-IO Configuration** 

Page 74

## 4.4.2.1 PCI Express Configuration

Use the **PCI Express Configuration** submenu (**BIOS Menu 22**) to configure the PCI Express slots.

PCI Express Configuration M_PCIEl Settings. > M_PCIE1 > M2_CN1 → ←: Select Screen ↑ ↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit	Aptio Setup Utility - Copyright (C) 2017 America Chipset	n Megatrends, Inc.
ESC: Exit	PCI Express Configuration > M_PCIE1 > M2_CN1	<pre>M_PCIE1 Settings. → ←: Select Screen ↑ ↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit</pre>
Version 2 17 1255 Convright (C) 2017 American Megatrenda Inc	Version 2 17 1255 Convright (C) 2017 American	ESC: Exit

BIOS Menu 22: PCI Express Configuration

The **M\_PCIE1** and **M2\_CN1** submenus both contain the following options:

#### → PCle Speed [Auto]

Use the PCIe Speed option to configure the PCIe interface speed.

- Auto **DEFAULT**
- Gen 1
- Gen 2
- Gen 3

#### → Detect Non-Compliance Device [Disabled]

Use the **Detect Non-Compliance Device** option to enable or disable detecting if a non-compliance PCI Express device is connected to the PCI Express slot.

→	Disabled	DEFAULT	Disables to detect if a non-compliance PCI
			Express device is connected to the PCI Express
			slot.
→	Enabled		Enables to detect if a non-compliance PCI Express
			device is connected to the PCI Express slot.

## 4.4.2.2 HD Audio Configuration

Use the **HD Audio Configuration** submenu (**BIOS Menu 23**) to configure the High Definition Audio codec.

Aptio Setup Utility Chips	- Copyright (C) 2017 Americ <mark>set</mark>	an Megatrends, Inc.
HD Audio Configuration HD Audio	[Enabled]	Control Detection of the HD-Audio device. Disable = HDA will be unconditionally disabled Enabled = HDA will be unconditionally enabled.
Version 2 17 1255	Convright (C) 2017 America	<pre>→ ←: Select Screen ↑ ↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>

**BIOS Menu 23: HD Audio Configuration** 

#### → HD Audio [Enabled]

Use the **HD Audio** BIOS option to enable or disable the High Definition Audio controller.

- Disabled
   The High Definition Audio controller is disabled.
- **Enabled DEFAULT** The High Definition Audio controller is enabled.

# 4.5 Security

Use the Security menu (BIOS Menu 24) to set system and user passwords.

Aptio Setup Utility - Co	opyright (C)	2017 American	n Megatrends, Inc.
Main Advanced Chipset	Security	Boot Save	& Exit
Password Description			Set Administrator Password
If ONLY the Administrator's password is set, then this only limits access to Setup and is only asked for when entering Setup. If ONLY the User's password is set, then this is a power on password and must be entered to			
have Administrator rights. The password must be In the following range: Maximum length Minimum length	3 20	-	<pre>→←: Select Screen ↑↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values</pre>
Administrator Password User Password			F3: Optimized Defaults F4: Save & Exit ESC: Exit
Version 2.17.1255. Cop	vright (C) 20	017 American	Megatrends, Inc.

**BIOS Menu 24: Security** 

#### ➔ Administrator Password

Use the Administrator Password field to set or change an administrator password.

#### ➔ User Password

Use the **User Password** field to set or change a user password.

Page 77



## 4.6 Boot

Use the Boot menu (BIOS Menu 25) to configure system boot options.

Aptio Setup Utility -	Copyright (C) 2017 Ar	merican Megatrends, Inc.
Main Advanced Chipset	Security Boot	Save & Exit
Boot Configuration Bootup NumLock State Quiet Boot UEFI Boot	[On] [Enabled] [Disabled]	Select the keyboard NumLock state
Launch PXE OpROM Option ROM Messages	[Disabled] [Force BIOS]	→←: Select Screen ↑↓: Select Item Enter: Select
Boot Option Priorities		+/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit
Version 2.17.1255. Co	opyright (C) 2017 Ame	rican Megatrends, Inc.

**BIOS Menu 25: Boot** 

#### → Bootup NumLock State [On]

Use the **Bootup NumLock State** BIOS option to specify if the number lock setting must be modified during boot up.

- → On DEFAULT Allows the Number Lock on the keyboard to be enabled automatically when the computer system boots up. This allows the immediate use of the 10-key numeric keypad located on the right side of the keyboard. To confirm this, the Number Lock LED light on the keyboard is lit.
   → Off Des not enable the keyboard Number Lock
  - Off Does not enable the keyboard Number Lock automatically. To use the 10-keys on the keyboard, press the Number Lock key located on the upper left-hand corner of the 10-key pad. The Number Lock LED on the keyboard lights up when the Number Lock is engaged.



#### → Quiet Boot [Enabled]

Use the **Quiet Boot** BIOS option to select the screen display when the system boots.

→	Disabled		Normal POST messages displayed
→	Enabled	DEFAULT	OEM Logo displayed instead of POST messages

#### → UEFI Boot [Disabled]

Use the **UEFI Boot** BIOS option to enable or disable UEFI boot.

→	Disabled	DEFAULT	Disable UEFI boot.
→	Enabled		Enable UEFI boot if the 1 <sup>st</sup> boot device is a GPT
			HDD.

#### → Launch PXE OpROM [Disabled]

Use the **Launch PXE OpROM** option to enable or disable boot option for legacy network devices.

→	Disabled	DEFAULT	Ignore all PXE Option ROMs
→	Enabled		Load PXE Option ROMs

#### → Option ROM Messages [Force BIOS]

Current

Use the **Option ROM Messages** option to set the Option ROM display mode.

→	Force	DEFAULT	Sets display mode to force BIOS.
	BIOS		
→	Кеер		Sets display mode to current.

Page 79

# 4.7 Save & Exit

Use the **Save & Exit** menu (**BIOS Menu 26**) to load default BIOS values, optimal failsafe values and to save configuration changes.

Aptio Setup Utility - Main Advanced Chipset	Copyright (C) Security	2017 American Boot Save	n Megatrends, Inc. & Exit
Save Changes and Reset Discard Changes and Reset Restore Defaults Save as User Defaults Restore User Defaults			Reset the system after saving the changes.
			<pre>→ ←: Select Screen ↑ ↓: Select Item Enter: Select +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save &amp; Exit ESC: Exit</pre>

BIOS Menu 26: Save & Exit

#### → Save Changes and Reset

Use the **Save Changes and Reset** option to save the changes made to the BIOS options and reset the system.

#### → Discard Changes and Reset

Use the **Discard Changes and Reset** option to exit the system without saving the changes made to the BIOS configuration setup program.

#### → Restore Defaults

Use the **Restore Defaults** option to load the optimal default values for each of the parameters on the Setup menus. **F3 key can be used for this operation.** 

#### → Save as User Defaults

Use the Save as User Defaults option to save the changes done so far as user defaults.

Integration Corp.

#### → Restore User Defaults

Use the **Restore User Defaults** option to restore the user defaults to all the setup options.





# **Driver Installation**

Page 82

## 5.1 Available Software Drivers



The contents of the driver folder may vary throughout the life cycle of the product and is subject to change without prior notice. Visit the IEI website or contact technical support for the latest updates.

All the drivers for the POC-17C-ULT3 are on the utility CD that came with the system. To install the drivers, please follow the steps below.

**Step 1:** Insert the CD into a CD drive connected to the system.

**Step 2:** The driver main menu with a list of available drivers appears (**Figure 5-1**).



Figure 5-1: Available Drivers

Step 3: Install all of the necessary drivers in this menu.

# 5.2 Intel® Chipset Driver

To install the chipset driver, please follow the steps below.

- Step 1: Select Chipset from the list of the driver CD.
- **Step 2:** Double click the setup file in the folder. The Intel® Chipset Device Software installation wizard appears.



Figure 5-2: Intel® Chipset Device Software Installation Wizard

Step 3: Follow the step-by-step instruction of the installation wizard to install the driver.

# 5.3 Intel® Graphics Driver

To install the graphics driver, please follow the steps below.

- **Step 1:** Select **VGA** from the list of the driver CD. Locate the driver setup file for the corresponding operating system.
- Step 2: Double click the setup file in the folder. The Intel® Graphics Driver installation wizard appears (Figure 5-3).

Intel® Installation	n Framework	- 🗆 🗙		
Intel® Graphics Driver Welcome to the Setup Program		(intel)		
This setup program will install the following components: - Intel® Graphics Driver - Intel® Display Audio Driver It is strongly recommended that you exit all programs before continuing. Click Next to continue. It is strongly recommended that you exit all programs before continuing. Click Next to continue.				
	< Back <u>N</u> ext > Intel® In	<b>Cancel</b> stallation Framework		

Figure 5-3: Intel® Graphics Driver Installation Wizard

Step 3: Follow the step-by-step instruction of the installation wizard to install the

graphics driver.

# 5.4 Audio Driver

To install the driver for the speaker and the microphone, please follow the steps below.

- **Step 1:** Select **Audio** from the list of the driver CD.
- Step 2: Double click the setup file in the folder. The InstallShield Wizard screen appears (Figure 5-4).



#### Figure 5-4: Realtek HD Audio Driver InstallShield Wizard

**Step 3:** Follow the step-by-step instruction of the installation wizard to install the HD Audio driver.

# 5.5 LAN Driver

To install the LAN driver, please follow the steps below.

- **Step 1:** Select **LAN** from the list of the driver CD. Locate the driver setup file for the corresponding operating system.
- **Step 2:** Double click the setup file in the folder. The **Install Wizard** screen appears (**Figure 5-4**).

Hitel(R) Network Connections Install Wizard	x
Welcome to the install wizard for Intel(R) Network Connections	(intel)
Installs drivers, Intel(R) Network Connections, and Advanced Networking Services.	
WARNING: This program is protected by copyright law and international treaties.	
< <u>B</u> ack Next >	Cancel

Figure 5-5: LAN Driver Installation Wizard

Step 3: Follow the step-by-step instruction of the installation wizard to install the Intel® Network Connection driver.

## 5.6 Intel® Management Engine

To install the Intel® Management Engine Components, please follow the steps below.

- Step 1: Select ME from the list of the driver CD. Locate the driver setup file.
- Step 2: Double click the setup file. The installation wizard window appears (Figure 5-3).

Setup		×
Intel® Management Engine Components Welcome	(intel	
You are about to install the following product:		
Intel® Management Engine Components		
It is strongly recommended that you exit all programs before continuing. Click Next to continue, or click Cancel to exit the setup program.		
Tabel Consulting		
Intel Corporation < <u>B</u> ack	<u>N</u> ext >	<u>C</u> ancel

#### Figure 5-6: Intel® ME Components Installation Wizard

Step 3:Follow the step-by-step instruction of the installation wizard to install the Intel®Management Engine Components.



# 5.7 Wireless LAN Driver

To install the wireless LAN driver, please follow the steps below.

- Step 1: Select WIFI from the list of the driver CD. Locate the setup file from the WLAN folder.
- **Step 2:** Double click the setup file in the folder, and then select the language for the installation. The InstallShield Wizard screen appears (**Figure 5-7**).



Figure 5-7: Wireless LAN InstallShield Wizard

Step 3: Follow the step-by-step instruction of the installation wizard to install the Wireless LAN driver.

## **5.8 Bluetooth Driver**

To install the Bluetooth driver, please follow the steps below.

- Step 1: Select WIFI from the list of the driver CD. Locate the setup file from the BT folder.
- **Step 2:** Double click the setup file in the folder. The InstallShield Wizard screen appears (**Figure 5-8**).



Figure 5-8: Bluetooth Driver InstallShield Wizard

**Step 3:** Follow the step-by-step instruction of the installation wizard to install the Bluetooth driver.



## 5.9 Keypad AP

The Keypad AP is an OSD control tool developed by IEI. To install the Keypad AP, please follow the steps below.

- **Step 1:** Select **Keypad AP** from the list of the driver CD.
- Step 2: Double click the setup file in the folder, and then select Yes from the dialog box.

The Setup Wizard screen appears (Figure 5-9).

ill and a second	KeypadAP V3.0 x64	_ [	x	
Welcome to the Key	oadAP V3.0 x64 Set	up Wizard		
The installer will guide you through computer.	the steps required to install Keyp	adAP V3.0 x64 on your		
WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.				
	Cancel	< <u>B</u> ack <u>N</u>	ext >	

#### Figure 5-9: Keypad AP Setup Wizard

- Step 3: Follow the step-by-step instruction of the installation wizard to install the Keypad AP.
- Step 4: After the installation, the Keypad AP can be accessed by pressing the brightness up/down buttons or the volume up/down buttons on the bottom frame of the monitor. It allows users to control screen brightness and audio volume.



Figure 5-10: Keypad AP

# 5.10 RFID Driver (Optional)

To install the RFID driver, please follow the steps below.

Step 1: Open the Device Manager window. Long press or right click USB <-> Serial.

Select **Update Driver Software** from the pop-up window.

🚔 Device Manager 📃 📃 🔜						
<u>File Action View Help</u>						
A - POC-PC						
Bluetooth Radios						
Computer						
🕨 🥁 Disk drives						
🔈 🖳 Display adapters						
👂 🦛 Human Interface Devi	ces					
IDE ATA/ATAPI control	ollers					
Mice and other pointing	na devices					
Mice and other points	ing devices					
Network adapters						
Other devices						
USB <-> Serial	Undate Driver Software					
Ports (COM & LP1	Disable					
Processors						
Sund, video and System devices	Uninstall					
Universal Serial Bu	Scan for hardware changes					
· •	Properties					
	Properties					
P						

Figure 5-11: Device Manager - Update Driver Software

Step 2: The Update Driver Software window appears. Select Browse my computer for driver software.







Step 3: The following window appears. Press/Click the Browse button to specify the RFID driver directory (\Docs\12.Other\ POCP-MF-RFID-R10\RFID\D490). Then, press/click the Next button.

Integration Corp.

**Page 93** 





- Step 4: The system starts installing the RFID driver.
- Step 5: After the driver installation process is complete, a confirmation screen appears.Click Close to exit the program.
# EI.Integration Corp.

#### POC-17C-ULT3 Medical Panel PC



Figure 5-14: Driver Installation Complete Window

Step 6: Repeat Step 1 ~ Step 5 to install the RFID driver again.

Step 7: The Device Manager Window now shows the installed RFID devices.



Figure 5-15: Device Manager Window – RFID Devices

## 5.11 3-in-1 Combo Reader Driver (Optional)

The drivers for the optional 3-in-1 combo reader are all located in the following folder of the driver CD: **\Docs\12.Other\POCP-W22A-CR-R10**. Please follow the instructions below to install the drivers.

#### 5.11.1 SCR Driver

Follow the steps below to install the SCR driver.

Step 1: Open the Device Manager window. Long press or right click Singular VCOM

Card Reader. Select Update Driver Software from the pop-up window.



Figure 5-16: Device Manager - Update Driver Software

Step 2: The Update Driver Software window appears. Select Browse my computer

for driver software.





	Jpdate Driver Software - Singular VCOM Card Reader	
→	Search automatically for updated driver software Windows will search your computer and the Internet for the latest driver software for your device, unless you've disabled this feature in your device installation settings.	
•	B <u>r</u> owse my computer for driver software Locate and install driver software manually.	
		Cance



Step 3: The following window appears. Press/Click the **Browse** button to specify the SCR driver directory (\Docs\12.Other\POCP-W22A-CR-R10\SCR). Then, press/click the **Next** button.

	×
🚱 🧕 Update Driver Software - Singular Virtual COM Card Reader (COM11)	
Browse for driver software on your computer	
Search for driver software in this location:	
r/Desktop/Combo Reader/SCR/DRIVER/Windows Driver (Singular)  Browse	
☑ Include subfolders	
Let me pick from a list of device drivers on my computer This list will show installed driver software compatible with the device, and all driver	
software in the same category as the device.	
Next Cance	4

Figure 5-18: Browse for Driver Software Window

Step 4: The following window (Figure 5-19) appears as the driver is installed.

	×
😡 📱 Update Driver Software - Singular VCOM Card Reader	
Installing driver software	

Figure 5-19: Installing Driver Window

Step 5: After the driver installation process is complete, a confirmation screen appears.Click Close to exit the program.

🧼 📱 Update Driver Software - Singular Virtual COM Card Reader (COM12)
Windows has successfully updated your driver software
Windows has finished installing the driver software for this device:
Singular Virtual COM Card Reader
Close

Figure 5-20: Driver Installation Complete Window



Step 6: The Device Manager Window now shows the installed SCR device.



Figure 5-21: Device Manager Window - SCR Device

#### 5.11.2 MSR Driver

Follow the steps below to install the MSR driver.

Step 1: Open the Device Manager window. Long press or right click Singular VCOM

Card Reader. Select Update Driver Software from the pop-up window.



Figure 5-22: Device Manager - Update Driver Software

Step 2: The Update Driver Software window appears. Select Browse my computer

for driver software.



	Jpdate Driver Software - Singular VCOM Card Reader	
→	Search automatically for updated driver software Windows will search your computer and the Internet for the latest driver software for your device, unless you've disabled this feature in your device installation settings.	
•	B <u>r</u> owse my computer for driver software Locate and install driver software manually.	
		Cance



Step 3: The following window appears. Press/Click the **Browse** button to specify the MSR driver directory (\Docs\12.Other\POCP-W22A-CR-R10\MSR). Then, press/click the **Next** button.

	×
🚱 🗕 Update Driver Software - COM10	
Browse for driver software on your computer	
Search for driver software in this location:	
trator\Desktop\Combo Reader\DDMSR\Windows Driver (Singular) 🔻 Browse	
✓ Include subfolders	
Let me pick from a list of device drivers on my computer This list will show installed driver software compatible with the device, and all driver software in the same category as the device.	
Next	el

Figure 5-24: Browse for Driver Software Window

Step 4: The following window (Figure 5-25) appears as the driver is installed.

Indate Driver Software - Singular VCOM Card Reader	×
Installing driver software	

#### Figure 5-25: Installing Driver Window

Step 5: After the driver installation process is complete, a confirmation screen appears.Click Close to exit the program.

	<b>—X</b>
😡 📗 Update Driver Software - Singular Virtual COM Card Reader (COM12)	
Windows has successfully updated your driver software Windows has finished installing the driver software for this device:	
	USE

Figure 5-26: Driver Installation Complete Window

Step 6: The Device Manager Window now shows the installed MSR device.



Figure 5-27: Device Manager Window - MSR Device

#### 5.11.3 Fingerprint Reader Driver

Follow the steps below to install the fingerprint reader driver.

- Step 1: Select Other from the list of the driver CD.
- Step 2: The fingerprint reader driver is located in the following folder (Figure 5-28):

\Docs\12.Other\POCP-W22A-CR-R10\Finger Printer. Double click the

setup.exe file in this folder to install the driver.



Figure 5-28: Fingerprint Reader Driver Folder





Step 3: The Egis ES603 WDM Driver welcome window appears.



#### Figure 5-29: Fingerprint Reader Driver InstallShield Wizard

**Step 4:** Follow the step-by-step instruction of the installation wizard to install the fingerprint reader driver.



# 5.12 Barcode Reader Driver (Optional)

To install the barcode reader driver, please follow the steps below.

Step 1: Select Other from the list of the driver CD. Double click the Install\_x86.bat file

(or Install\_x64.bat for 64-bit OS) in the POCP-W22A-HD-BR-R10 folder shown in Figure 5-30 to install the barcode reader driver.



#### Figure 5-30: Barcode Reader Driver Folder

Step 2: The following window shows and starts installing the barcode reader driver.

When the installation is complete, the window will close automatically.

C:\Windows\system32\cmd.exe	) 🗆 🗙
Installing a signed driver package for USBCDCACM\VID_0C2E&PID_09CA	*
Processing HWID USBCDCACM\VID_0C2E&PID_09D4&MI_00 Installing a signed driver package for USBCDCACM\VID_0C2E&PID_09D4&MI_00	
Processing HWID USBCDCACM\VID_0C2E&PID_0A6A&MI_00 Installing a signed driver package for USBCDCACM\VID_0C2E&PID_0A6A&MI_00	
Processing HWID USBCDCACM\VID_0C2E&PID_0A74 Installing a signed driver package for USBCDCACM\VID_0C2E&PID_0A74	
Processing HWID USBCDCACM\VID_0C2E&PID_0A4A&MI_00 Installing a signed driver package for USBCDCACM\VID_0C2E&PID_0A4A&MI_00	
Processing HWID USBCDCACM_VID_0C2E&PID_0A54 Installing a signed driver package for USBCDCACM_VID_0C2E&PID_0A54	
Processing HWID USBCDCACM_VID_0C2E&PID_0BF4 Installing a signed driver package for USBCDCACM_VID_0C2E&PID_0BF4	
Processing HWID USBCDCACM_VID_0C2E&PID_0BEA&MI_00 Installing a signed driver package for USBCDCACM_VID_0C2E&PID_0BEA&MI_00 preinstall: completed successfully WDREG utility v10.11. Build Jan 17 2010 18:41:51	III T

Figure 5-31: Barcode Reader Driver Installation



**Step 3:** The **Device Manager Window** now shows the installed barcode reader device.



Figure 5-32: Device Manager Window - Barcode Reader Device





# **System Maintenance**



#### 6.1 System Maintenance Introduction

If the components of the POC-17C-ULT3 fail they must be replaced. Please contact the system reseller or vendor to purchase the replacement parts.

#### **6.2 Anti-static Precautions**

# 

Failure to take ESD precautions during the maintenance of the POC-17C-ULT3 may result in permanent damage to the POC-17C-ULT3 and severe injury to the user.

Electrostatic discharge (ESD) can cause serious damage to electronic components, including the POC-17C-ULT3. Dry climates are especially susceptible to ESD. It is therefore critical that whenever the POC-17C-ULT3 is accessed internally, or any other electrical component is handled, the following anti-static precautions are strictly adhered to.

- Wear an anti-static wristband: Wearing a simple anti-static wristband can help to prevent ESD from damaging the board.
- Self-grounding: Before handling the board touch any grounded conducting material. During the time the board is handled, frequently touch any conducting materials that are connected to the ground.
- Use an anti-static pad: When configuring the POC-17C-ULT3, place it on an anti-static pad. This reduces the possibility of ESD damaging the POC-17C-ULT3.
- Only handle the edges of the PCB: When handling the PCB, hold the PCB by the edges.



#### 6.3 Turn off the Power



Failing to turn off the system before opening it can cause permanent damage to the system and serious or fatal injury to the user.

Before any maintenance procedures are carried out on the system, make sure the system is turned off.

### 6.4 Removing the Covers

To access the POC-17C-ULT3 internally, the HDD cover, the plastic back cover and the internal aluminum cover must be removed. To remove the covers, please follow the steps below.



Step 1: Remove the three retention screws from the HDD cover (Figure 6-1).

#### Figure 6-1: HDD Cover Retention Screws

**Step 2:** Lift the HDD cover off the POC-17C-ULT3.





Step 3: Remove the six retention screws from the back cover (Figure 6-2).



Figure 6-2: Back Cover Retention Screws

- **Step 4:** Lift the back cover off the POC-17C-ULT3.
- Step 5: Remove the 10 retention screws from the internal aluminum cover. (Figure 6-3).



Figure 6-3: Aluminum Cover Retention Screws

**Step 6:** Lift the aluminum cover off the POC-17C-ULT3.



#### 6.5 SO-DIMM Replacement

The POC-17C-ULT3 has two SO-DIMM slots, and is pre-installed with one 4 GB DDR4 SO-DIMM. To replace/install the SO-DIMM, please follow the instructions below.

Step 1: Remove the covers. See Section 6.4.

Step 2: Locate the SO-DIMM slots (Figure 6-4).



#### **SO-DIMM Slot Locations**

#### Figure 6-4: SO-DIMM Slot Locations

- Step 3: To remove the SO-DIMM, push the two handles outwards. The memory module is ejected by a mechanism in the socket.
- **Step 4:** Grasp the memory module by the edges and carefully pull it out of the socket.
- **Step 5:** To install a new SO-DIMM, align the SO-DIMM so the notch on the memory module lines up with the notch on the memory socket (**Figure 6-5**).
- Step 6: Push the SO-DIMM into the socket at an angle (Figure 6-5).
- Step 7: Gently push downwards and the arms clip into place (Figure 6-5).



Figure 6-5: SO-DIMM Installation

# 6.6 PCIe Mini Card Installation

The POC-17C-ULT3 equips with a half-size PCIe Mini card slot that supports mSATA. To install a PCIe Mini card into the POC-17C-ULT3, please follow the steps below:

- Step 1: Remove the covers. See Section 6.4.
- **Step 2:** Locate the PCIe Mini card slot (**M\_PCIE1**) on the motherboard. Remove the preinstalled retention screw on the screw pillar of the PCIe Mini slot (**Figure 6-6**).



#### PCIe Mini Card Slot

Figure 6-6: PCIe Mini Card Slot Location

- Step 3: Line up the notch on the PCIe Mini card with the notch on the connector. Slide the PCIe Mini card into the socket at an angle of about 20° (Figure 6-7).
- **Step 4:** Press the other end of the PCIe Mini card down and secure the card with the previously removed retention screw (**Figure 6-7**).



Figure 6-7: PCIe Mini Card Installation

#### 6.7 Reinstalling the Covers



Failing to reinstall the covers may result in permanent damage to the system. Please make sure all coverings are properly installed.

When maintenance procedures are complete, please make sure the internal aluminum cover, plastic back cover and HDD cover are replaced.





Integration Corp.

# **Interface Connectors**

Page 113

#### 7.1 Peripheral Interface Connectors

Integration Corp.

The POC-17C-ULT3 panel PC motherboard comes with a number of peripheral interface connectors and configuration jumpers. The connector locations are shown in **Figure 7-1**. The Pin 1 locations of the on-board connectors are also indicated in the diagram below. The connector pinouts for these connectors are listed in the following sections.



Figure 7-1: Main Board Layout Diagram

**Page 114** 

# 7.2 Internal Peripheral Connectors

Internal peripheral connectors are found on the motherboard and are only accessible when the motherboard is outside of the chassis. The table below shows a list of the peripheral interface connectors on the motherboard. Pinouts of these connectors can be found in the following sections.

Connector	Туре	Label
Audio connector	4-pin wafer	AUDIO_OUT1
Audio out connector	4-pin wafer	AMP_OUT1
Battery connector	2-pin wafer	BAT1
Clear CMOS button	Push button	J_CMOS1
DDR4 SO-DIMM slots	260-pin DDR4 SO-DIMM slot	DIMM4, DIMM5
Debug connector	12-pin wafer	DBG_PORT1
Inverter connector	6-pin wafer	INVERTER1
LVDS connector	40-pin crimp	LVDS1
M.2 slot (installed with WLAN module)	M.2 A-E key slot	M2_CN1
MCU connector	9-pin wafer	HOTKEY_CN1
MCU flash connector	10-pin header	JP8
MCU flash SPI ROM connector	6-pin wafer	MCU_SPI1
Microphone connector	4-pin wafer	DMIC1
PCIe Mini card slot (supports mSATA module)	Half-size PCle Mini slot	M_PCIE1
Power button connector	2-pin wafer	PWR_BTN1
Power LED connector	3-pin wafer	PW_LED1
RS-232 serial port connector	10-pin header	COM2
SATA connector	7-pin connector	SATA1, SATA2
SPI flash connector	6-pin wafer	JSPI1
TPM connector	20-pin crimp	TPM1

Page 115

Connector	Туре	Label
		BT_USB1
	A star wafe s	CAM_USB1
USB connectors	4-pin water	RFID_USB1
		TOUCH_USB1

Table 7-1: Peripheral Interface Connectors

#### 7.2.1 Audio Connector (AUDIO\_OUT1)

PIN NO.	DESCRIPTION
1	AMP_INL
2	OUT1L
3	OUT1R
4	AMP_INR

#### 7.2.2 Audio Out Connector (AMP\_OUT1)

PIN NO.	DESCRIPTION
1	SPK_OUT_P_L
2	SPK_OUT_N_L
3	SPK_OUT_N_R
4	SPK_OUT_P_R

Table 7-3: Audio Out Connector (AMP\_OUT1) Pinouts

#### 7.2.3 Battery Connector (BAT1)

PIN NO.	DESCRIPTION
1	VBATT
2	GND

Table 7-4: Battery Connector (BAT1) Pinouts

Page 116

# 7.2.4 Debug Connector (DBG\_PORT1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	NC	2	+3.35
3	GND	4	INT_SERIRQ
5	LPC_AD3	6	LPC_AD2
7	LPC_AD1	8	LPC_AD0
9	FRAME#	10	PLT_RST#
11	PLT_CLK	12	GND

Table 7-5: Debug Connector (DBG\_PORT1) Pinouts

### 7.2.5 Inverter Connector (INVERTER1)

PIN NO.	DESCRIPTION
1	+12V
2	+12V
3	ENABKL
4	BRIGHTNESS
5	GND
6	GND

Table 7-6: Inverter Connector (INVERTER1) Pinouts

### 7.2.6 LVDS Connector (LVDS1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	GND	2	GND
3	AOM_L	4	A1M_L
5	AOP_L	6	A1P_L
7	GND	8	GND
9	A2M_L	10	CLK1M_L
11	A2P_L	12	CLK1P_L
13	GND	14	GND

Page 117

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
15	A3M_L	16	A4M_L
17	A3P_L	18	A4P_L
19	GND	20	GND
21	A5M_L	22	A6M_L
23	A5P_L	24	A6P_L
25	GND	26	GND
27	CLK2M_L	28	A7M_L
29	CLK2P_L	30	A8P_L
31	GND	32	GND
33	GND	34	GND
35	PANEL_VCC	36	PANEL_VCC
37	PANEL_VCC	38	PANEL_VCC
39	PANEL_VCC	40	PANEL_VCC

Table 7-7: LVDS Connector (LVDS1) Pinouts

### 7.2.7 MCU Connector (HOTKEY\_CN1)

PIN NO.	DESCRIPTION
1	+5V
2	AUTO_DIMMING
3	VOL+
4	VOL-
5	BRIGHT+
6	BRIGHT-
7	LCD ON_OFF
8	N/A
9	GND

Table 7-8: MCU Connector (HOTKEY\_CN1) Pinouts

## 7.2.8 MCU Flash Connector (JP8)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	MCLR	2	+3.3A
3	+5V	4	MCU_IR
5	GND	6	AUTO_CLK
7	ICSPCLK	8	AUTO_DATA
9	ICSPDAT	10	GND

Table 7-9: MCU Flash Connector (JP8) Pinouts

#### 7.2.9 MCU Flash SPI ROM Connector (MCU\_SPI1)

PIN NO.	DESCRIPTION
1	MCU2_MCLR
2	VCC_MCU2
3	GND
4	MCU2_ICSPCLK
5	MCU2_ICSPDAT
6	NC

#### Table 7-10: MCU Flash SPI ROM Connector (MCU\_SPI1) Pinouts

#### 7.2.10 Microphone Connector (DMIC1)

PIN NO.	DESCRIPTION
1	DMIC_CLK
2	DMIC_DATA
3	+3.3V
4	GND

#### Table 7-11: Microphone Connector (DMIC1) Pinouts

# 7.2.11 Power Button Connector (PWR\_BTN1)

Integration Corp.

PIN NO.	DESCRIPTION
1	PW_BN
2	GND

Table 7-12: Power Button Connector (PWR\_BTN1) Pinouts

#### 7.2.12 Power LED Connector (PW\_LED1)

PIN NO.	DESCRIPTION	
1	PW_LED +5V	
2	GND	
3	SUS PW LED +5V	

Table 7-13: Power LED Connector (PW\_LED1) Pinouts

#### 7.2.13 RS-232 Serial Port Connector (COM2)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	-NDCD2	2	-NDSR2
3	NSIN2	4	-NRTS2
5	NSOUT2	6	-NCTS2
7	-NDTR2	8	-XRI2
9	GND	10	N/C

Table 7-14: RS-232 Serial Port Connector (COM2) Pinouts

# 7.2.14 SATA Connectors (SATA1 & SATA2)

PIN NO.	DESCRIPTION
1	GND
2	TX+
3	TX-
4	GND
5	RX-
6	RX+
7	GND

#### Table 7-15: SATA Connectors (SATA1 & SATA2) Pinouts

#### 7.2.15 SPI Flash Connector (JSPI1)

PIN NO.	DESCRIPTION
1	+V3.3M_SPI_CON
2	SPI_CS#0_CN
3	SPI_SO_SW
4	SPI_CLK_SW
5	SPI_SI_SW
6	GND

Table 7-16: SPI Flash Connector (JSPI1) Pinouts

#### 7.2.16 TPM Connector (TPM1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	LCLK	2	GND
3	LFRAME#	4	KEY
5	LRERST#	6	+5V
7	LAD3	8	LAD2
9	+3V	10	LAD1
11	LADO	12	GND

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
13	SCL	14	SDA
15	SB3V	16	SERIRQ
17	GND	18	GLKRUN#
19	LPCPD#	20	LDRQ#

Table 7-17: TPM Connector (TPM1) Pinouts

#### 7.2.17 USB Connector (BT\_USB1)

PIN NO.	DESCRIPTION
1	+5A
2	HUB_D1F-
3	HUB_D1F+
4	GND

Table 7-18: USB Connector (BT\_USB1) Pinouts

### 7.2.18 USB Connector (CAM\_USB1)

PIN NO.	DESCRIPTION
1	+5A
2	HUB_D2F-
3	HUB_D2F+
4	GND

Table 7-19: USB Connector (CAM\_USB1) Pinouts

# 7.2.19 USB Connector (RFID\_USB1)

PIN NO.	DESCRIPTION
1	+5A
2	HUB_D3F-
3	HUB_D3F+
4	GND

Table 7-20: USB Connector (RFID\_USB1) Pinouts

### 7.2.20 USB Connector (TOUCH\_USB1)

PIN NO.	DESCRIPTION
1	+5A
2	D4F-
3	D4F+
4	GND

Table 7-21: USB Connector (TOUCH\_USB1) Pinouts

# 7.3 External Interface Panel Connectors

The table below lists the rear panel connectors on the POC-17C-ULT3 panel PC motherboard. Pinouts of these connectors can be found in the following sections.

Connector	Туре	Label
AT/ATX mode selection switch	Switch	J_ATX_AT1
Barcode reader connector	RJ-11	BAR_CN1
GbE connectors	RJ-45	LAN1, LAN2
HDMI output connector	HDMI connector	HDMI_OUT1
Power connector	4-pin DIN	PWR1
Reset button	Push button	RST1
RS-232/422/485 serial port	DB-9	COM1

Page 123

Connector	Туре	Label
USB 2.0 connectors	USB 2.0 port	USB20_CN1
	USB 3.0 port	USB_CON1
USB 5.0 connectors		USB_CON2

Table 7-22: Rear Panel Connectors

#### 7.3.1 GbE Connectors (LAN1 & LAN2)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION	
1	MDI0+	10	MDI3-	
2	MDIO-	11	+3.3Vsus	
3	MDI1+	12	ACT-1	LED LED
4	MDI1-	13	LINK1000 +3.3Vsus	
5	N/A	14	LINK1000 +3.3Vsus	
6	N/A	15	GND	Pin 1
7	MDI2+	16	GND	r in r
8	MDI2-	17	N/A	
9	MDI3+	18	N/A	

Table 7-23: GbE Connectors (LAN1 & LAN2) Pinouts

#### 7.3.2 HDMI Output Connector (HDMI\_OUT1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION	
1	HDMI_DATA2+	11	GND	
2	GND	12	HDMI_CLK#	
3	HDMI_DATA2#-	13	N/C	
4	HDMI_DATA1+	14	N/C	
5	GND	15	HDMI_SCL	
6	HDMI_DATA1#-	16	HDMI_SDA	
7	HDMI_DATA0+	17	GND	
8	GND	18	+ 5VCC	



Page 124



Table 7-24: HDMI Connector (HDMI1) Pinouts

#### 7.3.3 Power Connector (PWR1)



Table 7-25: Power Connector (PWR1) Pinouts

#### 7.3.4 RS-232/422/485 DB-9 Serial Port (COM1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION	
1	NDCD1	6	NDSR1	1
2	NSIN1	7	NRTS1	
3	NSOUT1	8	NCTS1	
4	NDTR1	9	XRI1	6
5	GND			

Table 7-26: RS-232/422/485 DB-9 Serial Port (COM1) Pinouts

#### 7.3.5 USB 2.0 Connectors (USB20\_CN1)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION
1	+5A	2	GND
3	D8F-	4	D9F+
5	D8F+	6	D9F-
7	GND	8	+5A

Table 7-27: USB 2.0 Connector (USB20\_CN1) Pinouts

# 7.3.6 USB 3.0 Connectors (USB\_CON1)

		n	1	
PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION	
1	+5A	10	+5A	
2	2.0_D0-	11	2.0_D1-	
3	2.0_D0+	12	2.0_D1+	13 12 11 10
4	GND	13	GND	14 15 16 17 18
5	3.0_RX0-	14	3.0_RX1-	
6	3.0_RX0+	15	3.0_RX1+	4321
7	GND	16	GND	5 6 7 8 9
8	3.0_TX0-	17	3.0_TX1-	
9	3.0_TX0+	18	3.0_TX1+	

Table 7-28: USB 3.0 Connector (USB\_CON12) Pinouts

### 7.3.7 USB 3.0 Connectors (USB\_CON2)

PIN NO.	DESCRIPTION	PIN NO.	DESCRIPTION	
1	+5A	10	+5A	
2	2.0_D2-	11	2.0_D3-	
3	2.0_D2+	12	2.0_D3+	13 12 11 10
4	GND	13	GND	14 15 16 17 18
5	3.0_RX2-	14	3.0_RX3-	
6	3.0_RX2+	15	3.0_RX3+	4321
7	GND	16	GND	5 6 7 8 9
8	3.0_TX2-	17	3.0_TX3-	
9	3.0_TX2+	18	3.0_TX3+	

Table 7-29: USB 3.0 Connector (USB\_CON2) Pinouts



# 7.4 Preconfigured Jumper Settings



The following jumpers are preconfigured for the POC-17C-ULT3. Users should not change these jumpers (**Table 7-30**).

Jumper Name	Туре	Label
Flash descriptor security override	2-pin header	ME_FLASH1
LVDS voltage selection	6-pin header	J_VLVDS1
LVDS panel resolution selection	Switch	SW1
PCIe Mini/mSATA mode selection	Switch	MSATA_CN1

Table 7-30: Preconfigured Jumpers

#### 7.4.1 Flash Descriptor Security Override Jumper (ME\_FLASH1)

Pin	Description
Short 1-2	Clear ME

Table 7-31: Flash Descriptor Security Override Jumper (ME\_FLASH1) Settings

#### 7.4.2 LVDS Panel Voltage Selection Jumper (J\_VLVDS1)

Pin	Description
Short 1-2	+3.3 V (Default)
Short 3-4	+5 V
Short 5-6	+12 V

 Table 7-32: LVDS Voltage Selection Jumper (J\_VLVDS1) Settings

## 7.4.3 LVDS Panel Resolution Selection Jumper (SW1)

\* ON=0, OFF=1; Single=S, Dual=D

Integration Corp.

SW1 (4-3-2-1)	Description
0000	800x600 18bit S (Default)
0001	1024x768 18bit S
0010	1024x768 24bit S
0011	1280x768 18bit S
0100	1280x800 18bit S
0101	1280x960 18bit S
0110	1280x1024 24bit D
0111	1366x768 18bit S
1000	1366x768 24bit S
1001	1440x960 24bit D
1010	1400x1050 24bit D
1011	1600x900 24bit D
1100	1680x1050 24bit D
1101	1600x1200 24bit D
1110	1920x1080 24bit D
1111	1920x1200 24bit D

Table 7-33: LVDS Resolution Selection Jumper (SW1) Settings

#### 7.4.4 PCIe Mini/mSATA Mode Selection (MSATA\_CN1)

Pin	Description
Short A-B	mSATA (Default)
Short B-C	PCIe Mini

Table 7-34: PCIe Mini/mSATA Mode Selection (MSATA\_CN1) Settings





# **Regulatory Compliance**




#### **DECLARATION OF CONFORMITY**

CE

This equipment is in conformity with the following EU directives:

- EMC Directive (2004/108/EC, 2014/30/EU)
- Low-Voltage Directive (2006/95/EC, 2014/35/EU)
- RoHS II Directive (2011/65/EU, 2015/863/EU)
- Medical Device Directive 93/42/EEC: EN 60601-1

If the user modifies and/or install other devices in the equipment, the CE conformity declaration may no longer apply.

If this equipment has telecommunications functionality, it also complies with the requirements of the Radio Equipment Directive 2014/53/EU.

#### English

IEI Integration Corp declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

Български [Bulgarian]

IEI Integration Corp. декларира, че този оборудване е в съответствие със

съществените изисквания и другите приложими правила на Директива 2014/53/EU.

Česky [Czech]

IEI Integration Corp tímto prohlašuje, že tento zařízení je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/53/EU.

Dansk [Danish]

IEI Integration Corp erklærer herved, at følgende udstyr overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53/EU.

Deutsch [German]

IEI Integration Corp, erklärt dieses Gerät entspricht den grundlegenden Anforderungen und den weiteren entsprechenden Vorgaben der Richtlinie 2014/53/EU.

Eesti [Estonian]

IEI Integration Corp deklareerib seadme seadme vastavust direktiivi 2014/53/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.

Español [Spanish]

IEI Integration Corp declara que el equipo cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2014/53/EU.

Ελληνική [Greek]

ΙΕΙ Integration Corp ΔΗΛΩΝΕΙ ΟΤΙ ΕΞΟΠΛΙΣΜΟΣ ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53/EU.

Français [French]

IEI Integration Corp déclare que l'appareil est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/EU.

Italiano [Italian]

IEI Integration Corp dichiara che questo apparecchio è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 2014/53/EU.

Latviski [Latvian]

IEI Integration Corp deklarē, ka iekārta atbilst būtiskajām prasībām un citiem ar to saistītajiem noteikumiem Direktīvas 2014/53/EU.

Lietuvių [Lithuanian]

IEI Integration Corp deklaruoja, kad šis įranga atitinka esminius reikalavimus ir kitas

2014/53/EU Direktyvos nuostatas.

Nederlands [Dutch]

IEI Integration Corp dat het toestel toestel in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53/EU.

Malti [Maltese]

IEI Integration Corp jiddikjara li dan prodott jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 2014/53/EU.

Magyar [Hungarian]

IEI Integration Corp nyilatkozom, hogy a berendezés megfelel a vonatkozó alapvető követelményeknek és az 2014/53/EU irányelv egyéb előírásainak.

Polski [Polish]

IEI Integration Corp oświadcza, że wyrobu jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 2014/53/EU.

Português [Portuguese]

IEI Integration Corp declara que este equipamento está conforme com os requisitos essenciais e outras disposições da Directiva 2014/53/EU.



Româna [Romanian]

IEI Integration Corp declară că acest echipament este in conformitate cu cerințele

esențiale și cu celelalte prevederi relevante ale Directivei 2014/53/EU.

Slovensko [Slovenian]

IEI Integration Corp izjavlja, da je ta opreme v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 2014/53/EU.

Slovensky [Slovak]

IEI Integration Corp týmto vyhlasuje, že zariadenia spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 2014/53/EU.

Suomi [Finnish]

IEI Integration Corp vakuuttaa täten että laitteet on direktiivin 2014/53/EU oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

Svenska [Swedish]

IEI Integration Corp förklarar att denna utrustningstyp står I överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53/EU.

#### FCC WARNING

This equipment complies with part 18 of the FCC Rules.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.





#### **ROHS STATEMENT**



Integration Corp.

The label on the product indicates this product conforms to European (EU) Restriction of Hazardous Substances (RoHS) that set maximum concentration limits on hazardous materials used in electrical and electronic equipment.

#### **CHINA ROHS**



The label on the product indicates the estimated "Environmentally Friendly Use Period" (EFUP). This is an estimate of the number of years that these substances would "not leak out or undergo abrupt change." This product may contain replaceable sub-assemblies/components which have a shorter EFUP such as batteries and lamps. These components will be separately marked.





## **Safety Precautions**





The precautions outlined in this chapter should be strictly followed. Failure to follow these precautions may result in permanent damage to the POC-17C-ULT3.

#### **B.1 Safety Precautions**

Please follow the safety precautions outlined in the sections that follow:

#### **B.1.1 General Safety Precautions**

Please ensure the following safety precautions are adhered to at all times.

- To prevent the risk of electric shock, make sure power cord is unplugged from wall socket. To fully disengage the power to the unit, please disconnect the power cord from the ac outlet. Refer servicing to qualified service personnel. The AC outlet shall be readily available and accessible.
- Users must not allow SIP/SOPs and the patient to come into contact at the same time.
- Grounding reliability can only be achieved when the equipment is connected to an equivalent receptacle marked "Hospital Only" or "Hospital Grade".
- Follow the electrostatic precautions outlined below whenever the POC-17C-ULT3 is opened.
- Make sure the power is turned off and the power cord is disconnected whenever the POC-17C-ULT3 is being installed, moved or modified.
- Do not apply voltage levels that exceed the specified voltage range.
  Doing so may cause fire and/or an electrical shock. Use a power cord that matches the voltage of the power outlet, which has been approved and complies with the safety standard of your particular country.

Integration Corp.

- Electric shocks can occur if the POC-17C-ULT3 chassis is opened when the POC-17C-ULT3 is running. To avoid risk of electric shock, this equipment must only be connected to a supply mains with protective earth.
- Do not drop or insert any objects into the ventilation openings of the POC-17C-ULT3.
- If considerable amounts of dust, water, or fluids enter the POC-17C-ULT3, turn off the power supply immediately, unplug the power cord, and contact the POC-17C-ULT3 vendor.
- DO NOT:
  - O Drop the POC-17C-ULT3 against a hard surface.
  - O Strike or exert excessive force onto the LCD panel.
  - O Touch any of the LCD panels with a sharp object
  - O In a site where the ambient temperature exceeds the rated temperature

#### **B.1.2 Anti-static Precautions**



Failure to take ESD precautions during the installation of the POC-17C-ULT3 may result in permanent damage to the POC-17C-ULT3 and severe injury to the user.

Electrostatic discharge (ESD) can cause serious damage to electronic components, including the POC-17C-ULT3. Dry climates are especially susceptible to ESD. It is therefore critical that whenever the POC-17C-ULT3 is opened and any of the electrical components are handled, the following anti-static precautions are strictly adhered to.

- *Wear an anti-static wristband*: Wearing a simple anti-static wristband can help to prevent ESD from damaging any electrical component.
- Self-grounding: Before handling any electrical component, touch any grounded conducting material. During the time the electrical component is handled, frequently touch any conducting materials that are connected to the ground.

- Use an anti-static pad: When configuring or working with an electrical component, place it on an anti-static pad. This reduces the possibility of ESD damage.
- Only handle the edges of the electrical component. When handling the electrical component, hold the electrical component by its edges.

#### **B.1.3 Product Disposal**

### 

Risk of explosion if battery is replaced by an incorrect type. Only certified engineers should replace the on-board battery.

Dispose of used batteries according to instructions and local regulations.

- Outside the European Union If you wish to dispose of used electrical and electronic products outside the European Union, please contact your local authority so as to comply with the correct disposal method.
- Within the European Union The device that produces less waste and is easier to recycle is classified as electronic device in terms of the European Directive 2012/19/EU (WEEE), and must not be disposed of as domestic garbage.



EU-wide legislation, as implemented in each Member State, requires that waste electrical and electronic products carrying the mark (left) must be disposed of separately from normal household waste. This includes monitors and electrical accessories, such as signal cables or power cords. When you need to dispose of your display products, please follow the

guidance of your local authority, or ask the shop where you purchased the product. The mark on electrical and electronic products only applies to the current European Union Member States.

Please follow the national guidelines for electrical and electronic product disposal.

#### **B.1.4 Classification**

- Power by Class I power supply (IEI, POC-17C-ULT3)
- No Applied Part.
- No protection against the ingress of water: IPX0
- Mode of operation: Continuous Operation

The equipment not suitable for use in the presence of a flammable anesthetic mixture with air or with oxygen or nitrous oxide: Not AP or APG Category.

#### **B.2 Maintenance and Cleaning Precautions**

When maintaining or cleaning the POC-17C-ULT3, please follow the guidelines below.



If you dropped any material or liquid such as water onto the panel PC when cleaning, unplug the power cable immediately and contact your dealer or the nearest service center. Always make sure your hands are dry when unplugging the power cable.



- For safety reasons, turn-off the power switch and unplug the panel PC before cleaning.
- Do not scratch or rub the screen with a hard object.
- Never use any of the following solvents on the medical panel PC.
  Harsh chemicals may cause damage to the cabinet and the touch sensor.

Thinner Spray-type cleaner, Benzene, Wax, Abrasive cleaner, Acid or Alkaline solvent.

#### **B.2.1 Maintenance and Cleaning**

Prior to cleaning any part or component of the POC-17C-ULT3, please read the details below.

- To clean the POC-17C-ULT3,
  - remove dirt with a lightly moistened cloth. Then wipe the external chassis with a soft dry cloth.
  - O use 75% ethanol alcohol to clean the external chassis.
- Cleaning frequency: follow the cleaning method guidelines of the hospital.
- Except for the LCD panel, never spray or squirt liquids directly onto any other components.
- The interior of the POC-17C-ULT3 does not require cleaning. Keep fluids away from the POC-17C-ULT3 interior.
- Never drop any objects or liquids through the openings of the POC-17C-ULT3.

#### **B.2.2 Cleaning Tools**

Some components in the POC-17C-ULT3 may only be cleaned using a product specifically designed for the purpose. In such case, the product will be explicitly mentioned in the cleaning tips. Below is a list of items to use when cleaning the POC-17C-ULT3.

- Cloth Although paper towels or tissues can be used, a soft, clean piece of cloth is recommended when cleaning the POC-17C-ULT3.
- Water/Ethanol alcohol A cloth moistened with water or 75% ethanol alcohol can be used to clean the POC-17C-ULT3.
- Using solvents The use of solvents is not recommended when cleaning the POC-17C-ULT3 as they may damage the plastic parts.
- Cotton swabs Cotton swaps moistened with water are excellent tools for wiping hard to reach areas.
- Foam swabs Whenever possible, it is best to use lint free swabs such as foam swabs for cleaning.

Integration Corp.





## **BIOS Menu Options**

1.001

System Date [xx/xx/xx]51
System Time [xx:xx:xx]
Security Device Support [Enable]
ACPI Sleep State [S3 (Suspend to RAM)]53
Serial Port [Enabled]55
Change Settings [Auto]
Device Mode [RS232]55
Serial Port [Enabled]56
Change Settings [Auto]
PC Health Status
Wake System with Fixed Time [Disabled]58
Console Redirection [Disabled]60
Terminal Type [ANSI]60
Bits per second [115200]61
Data Bits [8]61
Parity [None]61
Stop Bits [1]62
Legacy Serial Redirection Port [COM1]62
Hyper-threading [Enabled]64
Active Processor Cores [All]64
Intel Virtualization Technology [Disabled]64
Intel <sup>®</sup> SpeedStep(tm) [Enabled]65
CPU C State [Disabled]65
SATA Controller(s) [Enabled]66
SATA Mode Selection [AHCI]66
Hot Plug [Disabled]67
USB Devices
Legacy USB Support [Enabled]67
Auto Recovery Function [Disabled]68
VT-d [Disabled]70
Primary Display [Auto]71
Internal Graphics [Enabled]71
DVMT Pre-Allocated [256M]72
DVMT Total Gfx Mem [MAX]72

Page 141

iEiIntegration Corp.

Primary IGFX Boot Display [VBIOS Default]73
PCIe Speed [Auto]75
Detect Non-Compliance Device [Disabled]75
HD Audio [Enabled]76
Administrator Password77
User Password77
Bootup NumLock State [On]78
Quiet Boot [Enabled]79
UEFI Boot [Disabled]79
Launch PXE OpROM [Disabled]79
Option ROM Messages [Force BIOS]79
Save Changes and Reset80
Discard Changes and Reset80
Restore Defaults80
Save as User Defaults81
Restore User Defaults81



Appendix D

### Watchdog Timer



The following discussion applies to DOS. Contact IEI support or visit the IEI website for drivers for other operating systems.

The Watchdog Timer is a hardware-based timer that attempts to restart the system when it stops working. The system may stop working because of external EMI or software bugs. The Watchdog Timer ensures that standalone systems like ATMs will automatically attempt to restart in the case of system problems.

A BIOS function call (INT 15H) is used to control the Watchdog Timer.

INT 15H:

AH – 6FH Sub-function:						
AL – 2:	Sets the Watchdog Timer's period.					
BL:	Time-out value (Its unit-second is dependent on the item "Watchdog					
	Timer unit select" in CMOS setup).					

#### Table D-1: AH-6FH Sub-function

Call sub-function 2 to set the time-out period of Watchdog Timer first. If the time-out value is not zero, the Watchdog Timer starts counting down. When the timer value reaches zero, the system resets. To ensure that this reset condition does not occur, calling sub-function 2 must periodically refresh the Watchdog Timer. However, the watchdog timer is disabled if the time-out value is set to zero.

A tolerance of at least 10% must be maintained to avoid unknown routines within the operating system (DOS), such as disk I/O that can be very time-consuming.





The Watchdog Timer is activated through software. The software application that activates the Watchdog Timer must also deactivate it when closed. If the Watchdog Timer is not deactivated, the system will automatically restart after the Timer has finished its countdown.

#### **EXAMPLE PROGRAM:**

#### ; INITIAL TIMER PERIOD COUNTER

W\_LOOP: ; MOV AX, 6F02H ;setting the time-out value MOV BL, 30 ;time-out value is 48 seconds INT 15H ; ADD THE APPLICATION PROGRAM HERE CMP EXIT\_AP, 1 ;is the application over? ;No, restart the application JNE W\_LOOP MOV AX, 6F02H ;disable Watchdog Timer MOV BL, 0 ; INT 15H

; EXIT ;

;

;





# Hazardous Materials Disclosure

The details provided in this appendix are to ensure that the product is compliant with the Peoples Republic of China (China) RoHS standards. The table below acknowledges the presences of small quantities of certain materials in the product, and is applicable to China RoHS only.

A label will be placed on each product to indicate the estimated "Environmentally Friendly Use Period" (EFUP). This is an estimate of the number of years that these substances would "not leak out or undergo abrupt change." This product may contain replaceable sub-assemblies/components which have a shorter EFUP such as batteries and lamps. These components will be separately marked.

Please refer to the following table.

Part Name	Toxic or Hazardous Substances and Elements							
	Lead	Mercury	Cadmium	Hexavalent	Polybrominated	Polybrominated		
	(Pb)	(Hg)	(Cd)	Chromium	Biphenyls	Diphenyl Ethers		
				(CR(VI))	(PBB)	(PBDE)		
Housing	0	0	0	0	0	0		
Display	0	0	0	0	0	0		
Printed Circuit	0	0	0	0	0	0		
Board								
Metal Fasteners	0	0	0	0	0	0		
Cable Assembly	0	0	0	0	0	0		
Fan Assembly	0	0	0	0	0	0		
Power Supply	0	0	0	0	0	0		
Assemblies								
Battery	0	0	0	0	0	0		
O: This toxic or hazardous substance is contained in all of the homogeneous materials for the part is below the limit								

requirement in SJ/T11363-2006 (now replaced by GB/T 26572-2011).

X: This toxic or hazardous substance is contained in at least one of the homogeneous materials for this part is above the limit requirement in SJ/T11363-2006 (now replaced by GB/T 26572-2011).



Integration Corp.

此附件旨在确保本产品符合中国 RoHS 标准。以下表格标示此产品中某有毒物质的含量符 合中国 RoHS 标准规定的限量要求。

本产品上会附有"环境友好使用期限"的标签,此期限是估算这些物质"不会有泄漏或突变"的 年限。本产品可能包含有较短的环境友好使用期限的可替换元件,像是电池或灯管,这些元 件将会单独标示出来。

部件名称	有毒有害物质或元素							
	铅	汞	镉	六价铬	多溴联苯	多溴二苯		
	(Pb)	(Hg)	(Cd)	(CR(VI))	(PBB)	醚		
						(PBDE)		
壳体	0	0	0	0	0	0		
显示	0	0	0	0	0	0		
印刷电路板	0	0	0	0	0	0		
金属螺帽	0	0	0	0	0	0		
电缆组装	0	0	0	0	0	0		
风扇组装	0	0	0	0	0	0		
电力供应组装	0	0	0	0	0	0		
电池	0	0	0	0	0	0		

O: 表示该有毒有害物质在该部件所有物质材料中的含量均在 SJ/T 11363-2006 (现由 GB/T 26572-2011 取代)标准规定的限量要求以下。

X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T 11363-2006 (现由 GB/T 26572-2011 取代)标准规定的限量要求。